


Document Description: CSB-SURESIGHT V2.25 SOFTWARE NOTIFICATION	Document Number: 80020794 Version: A
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Customer Service Bulletin

Product: SURESIGHT VISION SCREENERS AND AUTO-REFRACTORS	Date: 2015-10-26
Subject: 2.25 SOFTWARE NOTIFICATION	
HW Version(s) Affected: 14001	SW Version(s) Affected: ALL
Serial Numbers Affected: All	Lot or Date Code Affected:
Classification: Informational Only	
Distribution: <input checked="" type="checkbox"/> Customer Care <input checked="" type="checkbox"/> Product Service <input checked="" type="checkbox"/> Field Service <input checked="" type="checkbox"/> ASPs <input checked="" type="checkbox"/> Distributors <input checked="" type="checkbox"/> Customers <input type="checkbox"/> Company Confidential	
Training Required: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
<p>To SureSight Vision Screener Customers: Welch Allyn is pleased to provide you with software (SW) version 2.25 for your SureSight Vision Screener. The update incorporates new referral criteria recommended by a National Expert Panel and adaptations to enable the use of a new model of one of the circuit boards used in the SureSight. The updates are more fully described below.</p> <p>In 2009 Prevent Blindness America was awarded a grant to establish the National Center for Children’s Vision and Eye Health (the “Center”).</p> <p>The mission of the Center is to develop a coordinated public health infrastructure to promote and ensure a comprehensive, multi-tiered continuum of vision care for young children.</p> <p>Nationally, the Center called together leading experts in the fields of ophthalmology, optometry, pediatrics, research, and public health along with family representation to create the National Expert Panel. The National Expert Panel came together to form recommendations around three key areas for a comprehensive approach to children’s vision screening:</p> <ul style="list-style-type: none"> - Performance measures. - Uniform management and integration of patient level. - Best practice protocol in vision screening for children ages 3 through 5- supported by available research evidence. <p>The National Expert Panel’s recommendations were developed primarily based on the Vision In Preschooler (VIP) study (2004). The results of the VIP were very favorable for the SureSight. Based on these results, the Expert Panel has recommended the SureSight (as well as the 5’ acuity test) as the recommended screening methods.</p>	

New Referral Criteria

This new software version incorporates the referral criteria recommended by the National Expert Panel, which are shown in the far right column of the following table. The table also compares the new referral criteria to the former referral criteria.

	Former (Version 2.20) Referral Criteria	New (Version 2.25) Referral Criteria
Sphere	</= -1.00D; >/= +2.00D	</= -1.00D; >/= +4.00D
Cylinder	>/= 1.00D	>/= 1.50D
Difference	>/= 1.00D	>/= 3.00D

New Hardware Compatibility

A recent change to hardware (due to obsolescence of components) required Welch Allyn to redesign the Power Supply Printed Circuit board. This redesign required an update to the software to V2.25 to support those hardware changes for new and repaired product.

As a result:

1. New products ship with V2.25 SW.
2. Loaners will have V2.25 SW.
3. Devices being sent in for Repair, Calibration and/or Return will be updated to V2.25.
4. Update to V2.25 is included as part of your normal Service Fees.
There will be an additional fee for devices returned for SW Update only.
5. **The Software must be updated by a Welch Allyn Service Center.**

NOTE: Loaners and serviced units will be shipped with a copy of this CSB and the DFU to support Version 2.25 SW.

If you have questions please contact Welch Allyn Customer Care in North America (800) 535-6663. Elsewhere, please contact your local Welch Allyn office or distributor.

***Note:** It is recommended that you consult with the eye care specialists to whom you refer patients. You both should agree on referral criteria, and if those criteria differ from the ones used by the software, you would use the more specific agreed upon criteria to make your referral determinations.

Sincerely Yours,
Nadja Briscoe Product Manager, Ophthalmic Products
Welch Allyn, Inc.

Version	Sec, Pg, Para Changed	Change Made	Date Version Created	Version Created By (initials)
A	N/A	Initial Release	2015-10-26	MEB

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