



**Hillrom™**

**Welch Allyn®  
iExaminer™ Pro**



**Welch Allyn iExaminer Pro app**

**238-3 Welch Allyn MacroView Plus Otoscope**

**118-3 Welch Allyn PanOptic Plus Ophthalmoscope**

**11840-IEX Welch Allyn SmartBracket Assembly**

**Instructions for use**

Software version 3.1.x

Professional use only

**R<sub>x</sub> ONLY**

Mode of operation: Refer to appropriate heads IFU

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Welch Allyn Technical Support

<https://hillrom.com/en-us/about-us/locations>

Notice to Users and/or Patients in EU: Any serious incident that has occurred in relation to the device should be reported to the manufacturer and the competent authority of the Member State in which the user and/or patient is established.

**#** 901161 iEXAMINER PRO SW APP iOS

**#** 901162 iEXAMINER PRO SW APP ANDROID

**REF** IEXAMINER PRO IOS

**REF** IEXAMINER PRO ANDR

DIR 80027639 Ver. A Revision date: 2021-03

 Welch Allyn, Inc.  
4341 State Street Road  
Skaneateles Falls, NY 13153 USA  
[hillrom.com](https://hillrom.com)

Authorized Australian Sponsor  
Welch Allyn Australia Pty. Ltd.  
Unit 4.01, 2-4 Lyonpark Road  
Macquarie Park, NSW 2113  
Phone 1800 650 083

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## Device description

The iExaminer application is equivalent to the Welch Allyn iExaminer Pro app.

The iExaminer System with MacroView Plus consists of MacroView Plus, SmartBracket, SmartClip, iExaminer Application, and a smartphone with case that meets the "[Smartphone and case selection guidelines](#)".

The iExaminer System with PanOptic Plus consists of PanOptic Plus, SmartBracket, SmartClip, iExaminer Application, and a smartphone with case that meets the "[Smartphone and case selection guidelines](#)".

## Intended use

The iExaminer application with the appropriate Welch Allyn devices is intended to be used by clinicians and medically qualified personnel to capture and send images on pediatric and adult patients.

The iExaminer System with MacroView Plus is intended to be used by clinicians and medically qualified personnel to capture and send images of the external ear, ear canal, and tympanic membrane on pediatric and adult patients.

The iExaminer System with PanOptic Plus is intended to be used by clinicians and medically qualified personnel to capture and send images of the eye on pediatric and adult patients.

The intended use environments for the iExaminer application and iExaminer System with MacroView Plus are professional healthcare facility

environments such as general physician's offices, hospitals, specialist, urgent care, clinics, and clinical environment training.



**NOTE** Use the smartphone only in environments consistent with the manufacturer's recommendations.

## Contraindications

There are no contraindications for the iExaminer app. See the appropriate Welch Allyn device IFU.

The iExaminer System with MacroView Plus is not intended to be used to examine the eye.

## Performance characteristics

See the appropriate Welch Allyn device IFU.

## Symbols definitions

For information on the origin of these symbols, see the Welch Allyn symbols glossary: [welchallyn.com/symbolsglossary](http://welchallyn.com/symbolsglossary).



**WARNING** The warning statements in this manual identify conditions or practices that could lead to illness, injury, or death. Warning symbols will appear with a gray background in a black and white document.



**CAUTION** The caution statements in this manual identify conditions or practices that could result in damage to the equipment or other property, or loss of data.



**NOTE** Presents clarification about an instruction or helpful information about a feature or behavior.



Consult instructions for use (IFU). A copy of the IFU is available on this website. A printed copy of the IFU can be ordered from Hillrom for delivery within 7 calendar days.

**R<sub>x</sub> ONLY** Prescription only or “For Use by or on the order of a licensed medical professional”



Reorder number



Product Identifier





Global Trade Item Number





Manufacturer


## Warnings and Cautions

 **WARNING** Always use the iExaminer application when sending images or patient files. Do not send patient images from the camera roll to prevent associating patient images incorrectly. Limit use of the camera roll images to training and non-clinical uses only. See [Device and patient data and security](#).


 **WARNING** This equipment/system is intended for use by healthcare professionals only. This equipment/system may cause radio interference or may disrupt the operation of nearby equipment. It may be necessary to take mitigation measures, such as re-orienting or relocating the device or shielding the location.

 **WARNING** Patient injury risk – magnetic fields. Exercise caution when using a smartphone in close proximity to implanted devices such as, but not limited to, cranial implants, adjustable CSF shunts, and pacemakers.

 **CAUTION** Evaluate images on the Welch Allyn iExaminer in adequate light. Image evaluation has not been tested in low-light conditions.

 **CAUTION** To ensure your system is providing images of sufficient quality, test the assembly of your system. See [Test the assembly](#).

 **NOTE** See the appropriate Welch Allyn device IFUs for more Warnings and Cautions.

 **NOTE** See the appropriate Welch Allyn device IFUs for information about light-related hazards associated with your device.



## Residual risk

This product complies with relevant electro-magnetic interference, mechanical safety, performance, and biocompatibility standards. However, the product cannot completely eliminate potential patient or user harm from the following:

- Harm or device damage associated with electro-magnetic hazards,
- Harm from mechanical hazards,
- Harm from device, function, or parameter unavailability,
- Harm from misuse error, such as inadequate cleaning, and/or
- Harm from device exposure to biological triggers that may result in a severe systemic allergic reaction.

## Device and patient data and security

Welch Allyn recommends enabling device level security. Users are responsible for the security of the smartphone.

The iExaminer application allows the user to share patient data, using email and cloud-based storage. When sharing patient data via email or cloud-based storage, it is essential that the user only share the data with other authorized users in accordance with HIPAA regulations. It is the user's sole responsibility to protect patient data. Users must verify patient identity before sending patient records.

To securely share patient data via email, the user must ensure the email application is configured to communicate securely to the email server using Transport Layer Security (TLS). Transport Layer Security (TLS) is cryptographic protocols designed to provide communications security over a computer network. The TLS aims primarily to provide privacy and data integrity between two or more communicating computer applications.

When setting up an email account (e.g. IMAP, POP), the user must select a security method that uses TLS/SSL. The iOS default mail application Mail, when used with the default iCloud email server, is already secured with TLS. Android's default mail application Gmail, when used with the default Gmail server, is already secured with TLS.

When sending patient data to cloud-based storage, it is essential that the cloud storage method be secured using TLS. In iOS, iCloud Drive is secured using TLS. In Android, Google Drive and Google Photos are secured using TLS.

## First-time use

Visit [hillrom.com](http://hillrom.com) for iExaminer Pro videos.

Confirm that you have completed the following:

1. Select a smartphone that meets the criteria in the [Smartphone and case selection guidelines](#).
2. Download the iExaminer application from the App Store® or Google Play™ store.
3. If upgrading from a previous version that stored images, follow the instructions on the screen.
4. Select a usage mode.
  - Clinical mode is for use with patients. Exam data must be sent from the app after each exam. No exam data is stored on the phone.
  - Training mode is for training purposes only. By selecting this mode, practice exams can be stored for a user-specified time from 30 days to 180 days, after which you must delete the data from the app. No individually identifiable patient data or personal data should be stored in this mode. The default data retention period is 30 days for practice exams.
5. Agree to Terms and Conditions.
6. Set up app security and smartphone security. Review confidentiality recommendations. See [Device and patient data and security](#).

7. See the **WELCH ALLYN IEXAMINER SMARTBRACKET ASSEMBLY INSTRUCTIONS** (included in the box) for initial setup. Confirm that there is adequate space to fully attach the SmartBracket adhesive and adhere the SmartClip to the smooth, rigid, flat back of the case.
8. Attach the Welch Allyn device to the SmartBracket.
9. Test the assembly of the system using the iExaminer Resolution Test Card (included). See [Test the assembly](#).
10. See videos and other training materials on [hillrom.com](http://hillrom.com) to perform an exam.



**NOTE** iExaminer 3.1.x is compatible with iOS 11 and later and Android 7.0 and later.



**NOTE** To switch modes, uninstall and reinstall the app. Any stored data will be erased when uninstalling the app.

## Smartphone and case selection guidelines

### Smartphone case

The case should have a smooth, flat, and non-rubber (e.g. no silicon cases) surface with no protrusions. Some features (e.g. fingerprint sensor, other cameras, etc.) will inhibit installation of the SmartClip. See the **WELCH ALLYN IEXAMINER SMARTBRACKET ASSEMBLY INSTRUCTIONS** (included in the box).

### Smartphone criteria

Use a smartphone that meets the criteria below:

- **Size:** The combined smartphone and case size less than 6.5in (165mm) in length, 3.3in (85mm) in width, and 0.5in (13mm) in thickness.
- **Weight:** The combined smartphone and case weight less than 9.8oz (280g).
- **Optics:** Most smartphone cameras with resolution greater than or equal to 8 MP will be acceptable. See [Test the assembly](#) on how to test your system.
- **Display:** A color display that is:  $\geq 4.0$ in (101mm) screen size
- **Hardware:**  $\geq 500$  MB of internal storage
- **Software:** Supports JPEG images and is compatible with either iOS 11 and later or Android 7.0 and later.
- **Electrical**
  - o The smartphone radiated emissions must comply with Part 15 of Title 47 of the Code of Federal Regulations (or equivalent)
  - o The smartphone inductive charging must be Qi-certified (or equivalent)
  - o The smartphone charging must comply with IEC/UL 60950-1 (or equivalent)

## Test the assembly

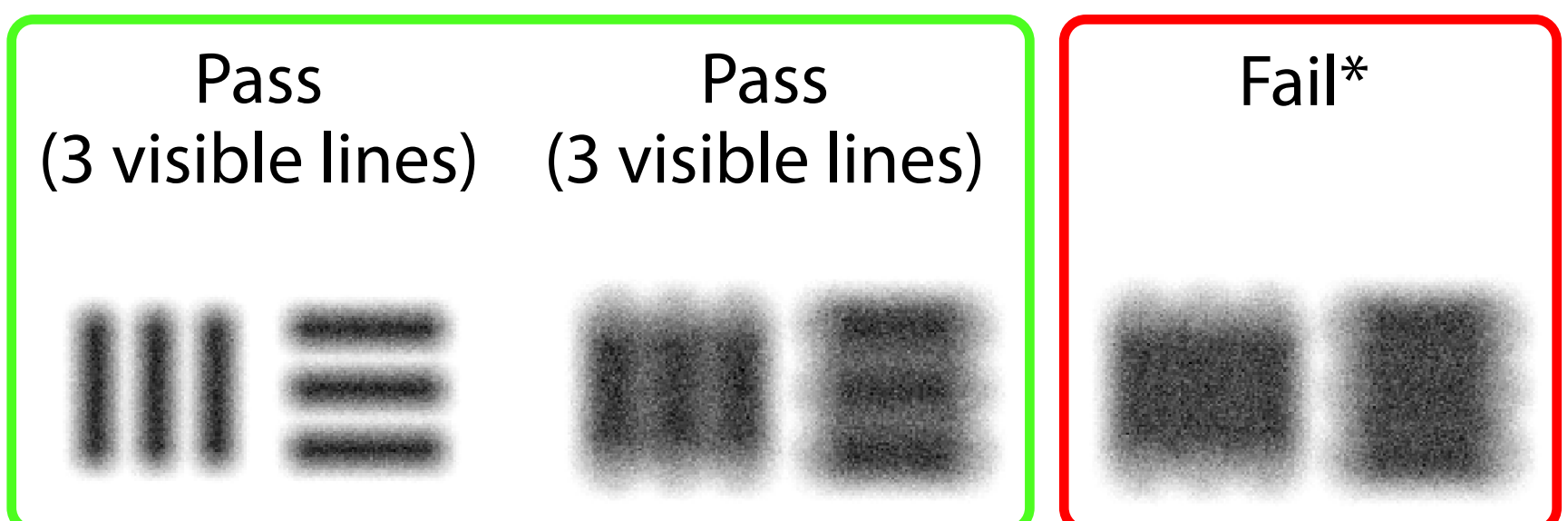
After your system is assembled, place the **IEXAMINER RESOLUTION TEST CARD** (included in the box) on a flat surface. Open the iExaminer application then perform the following steps:

1. Start an exam in the iExaminer application.
2. On your smartphone, zoom in until the field of view is as large as possible on the screen.
3. Hold the device so the smartphone screen is parallel to the test card at a distance where the appropriate target circle is at the edge of the field of view.



**NOTE** The head must be attached.

4. Tap the screen to focus on the center of the target.
5. End the exam.
6. Review the captured images and select the best image(s).
7. Confirm all 5 resolution targets "Pass". Use the examples to determine the difference between a "Pass" and a "Fail" resolution target. Each resolution target should be 3 horizontal and 3 vertical lines.



\*Contact Hillrom Technical Support or visit [hillrom.com](http://hillrom.com) for help.

## Using the app features




Use the links below to jump to an action or read the full operating system instructions for your device.

Training mode		Clinical mode	
iOS	Android	iOS	Android
<a href="#">Modify settings (iOS)</a>	<a href="#">Modify settings (Android)</a>	<a href="#">Modify settings (iOS)</a>	<a href="#">Modify settings (Android)</a>
<a href="#">Set password (iOS)</a>	<a href="#">Set password (Android)</a>	Not available	Not available
<a href="#">Reset password (iOS)</a>	<a href="#">Reset password (Android)</a>	Not available	Not available
<a href="#">Login (iOS)</a>	<a href="#">Login (Android)</a>	Not available	Not available
<a href="#">View an expired exam (iOS)</a>	<a href="#">View an expired exam (Android)</a>	Not available	Not available
<a href="#">Delete expired exams (iOS)</a>	<a href="#">Delete expired exams (Android)</a>	Not available	Not available
<a href="#">View exams expiring soon (iOS)</a>	<a href="#">View exams expiring soon (Android)</a>	Not available	Not available
<a href="#">Add an exam (iOS)</a>	<a href="#">Add an exam (Android)</a>	<a href="#">Start a new exam (iOS)</a>	<a href="#">Start a new exam (Android)</a>
<a href="#">Capture images (iOS)</a>	<a href="#">Capture images (Android)</a>	<a href="#">Capture images (iOS)</a>	<a href="#">Capture images (Android)</a>
<a href="#">Select images (iOS)</a>	<a href="#">Select images (Android)</a>	<a href="#">Select images (iOS)</a>	<a href="#">Select images (Android)</a>
<a href="#">View a selected image (iOS)</a>	<a href="#">View a selected image (Android)</a>	<a href="#">View a selected image (iOS)</a>	<a href="#">View a selected image (Android)</a>
<a href="#">Apply a filter, move, and delete images (iOS)</a>	<a href="#">Apply a filter, move, and delete images (Android)</a>	<a href="#">Apply a filter, move, and delete images (iOS)</a>	<a href="#">Apply a filter, move, and delete images (Android)</a>
<a href="#">Share an image (iOS)</a>	<a href="#">Share an image (Android)</a>	<a href="#">Share an image (iOS)</a>	<a href="#">Share an image (Android)</a>
<a href="#">Save an exam (iOS)</a>	<a href="#">Save an exam (Android)</a>	Not available	Not available
<a href="#">Update a saved exam (iOS)</a>	<a href="#">Update a saved exam (Android)</a>	Not available	Not available
<a href="#">Share an exam (iOS)</a>	<a href="#">Share an exam (Android)</a>	<a href="#">Share an exam (iOS)</a>	<a href="#">Share an exam (Android)</a>
<a href="#">Delete an exam (iOS)</a>	<a href="#">Delete an exam (Android)</a>	<a href="#">Discard an exam (iOS)</a>	<a href="#">Discard an exam (Android)</a>

Go to [iOS instructions](#) for using the app

Go to [Android instructions](#) for using the app

## iOS instructions

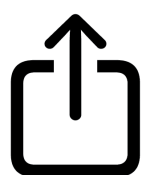
 **NOTE** Images are shown for illustrative purposes.

 **NOTE** Clinical mode opens to the Exam screen.

## Screen elements (iOS)

*Applies to: Training mode, Clinical mode*

Icon	Definition
------	------------



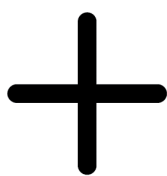
Share



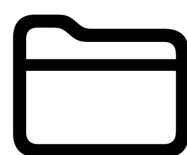
Delete



Filter



Add



Move

[Jump to \*Using the app features\* list](#)

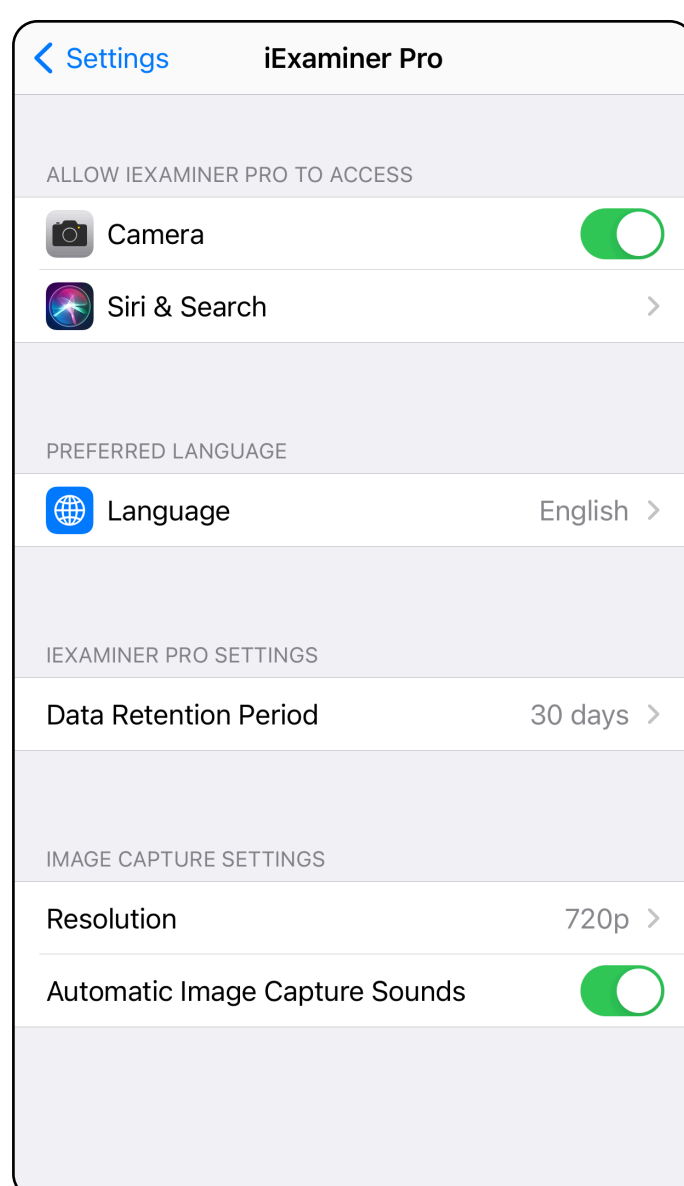


## Modify settings (iOS)

*Applies to: Training mode, Clinical mode*

Modify settings such as image resolution or data retention period. Some Settings may be available only in a specific mode.

1. Go to your device settings.
2. Scroll to iExaminer Pro App.
3. Open the app settings.



4. Modify the Settings options. [Test the assembly](#) again if you change image resolution.
5. Tap the back arrow in the upper left corner to save settings.
6. Return to the app.

Jump to *Using the app features* list

## Authentication (iOS)

*Applies to: Training mode*

In the Authentication screen, you can

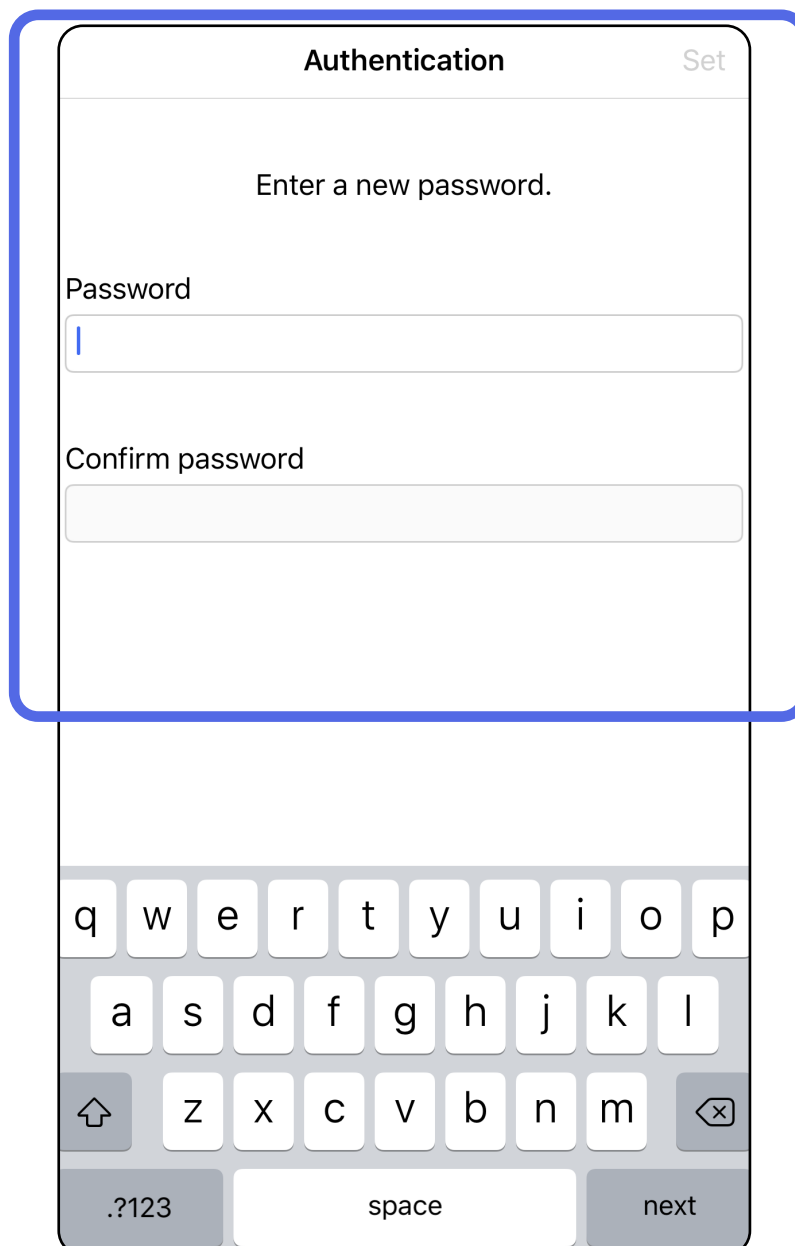
- [Set password \(iOS\)](#)
- [Reset password \(iOS\)](#)
- [Login \(iOS\)](#)

## Set password (iOS)

*Applies to: Training mode*

Set a password that meets validation criteria.

1. In the Authentication screen, enter the new password twice.
2. Tap **Set**.



Jump to *Using the app features list*

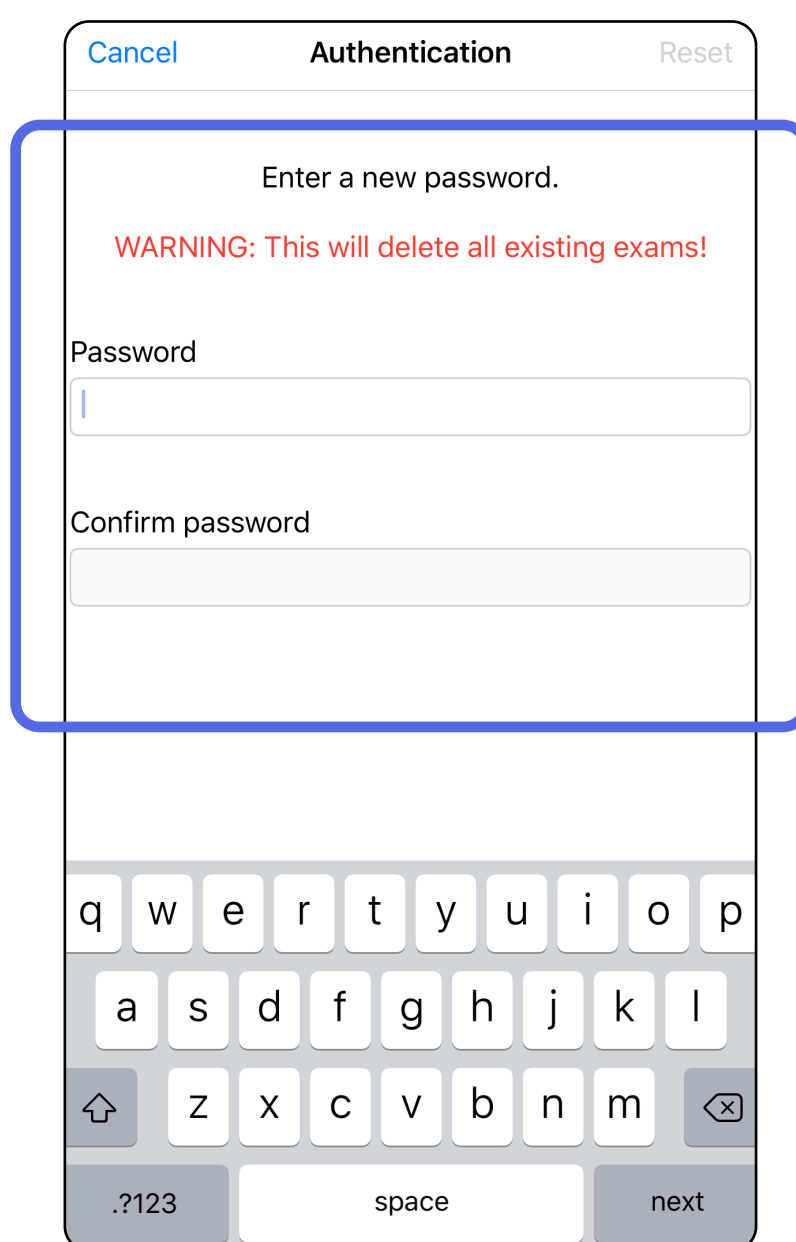
## Reset password (iOS)

*Applies to: Training mode*

1. To reset your password in the Authentication screen, tap **Reset**.
2. Enter a new password twice.
3. Tap **Reset** to confirm reset of password. This action cannot be undone.



**NOTE** Reset password will delete all exams from the app.

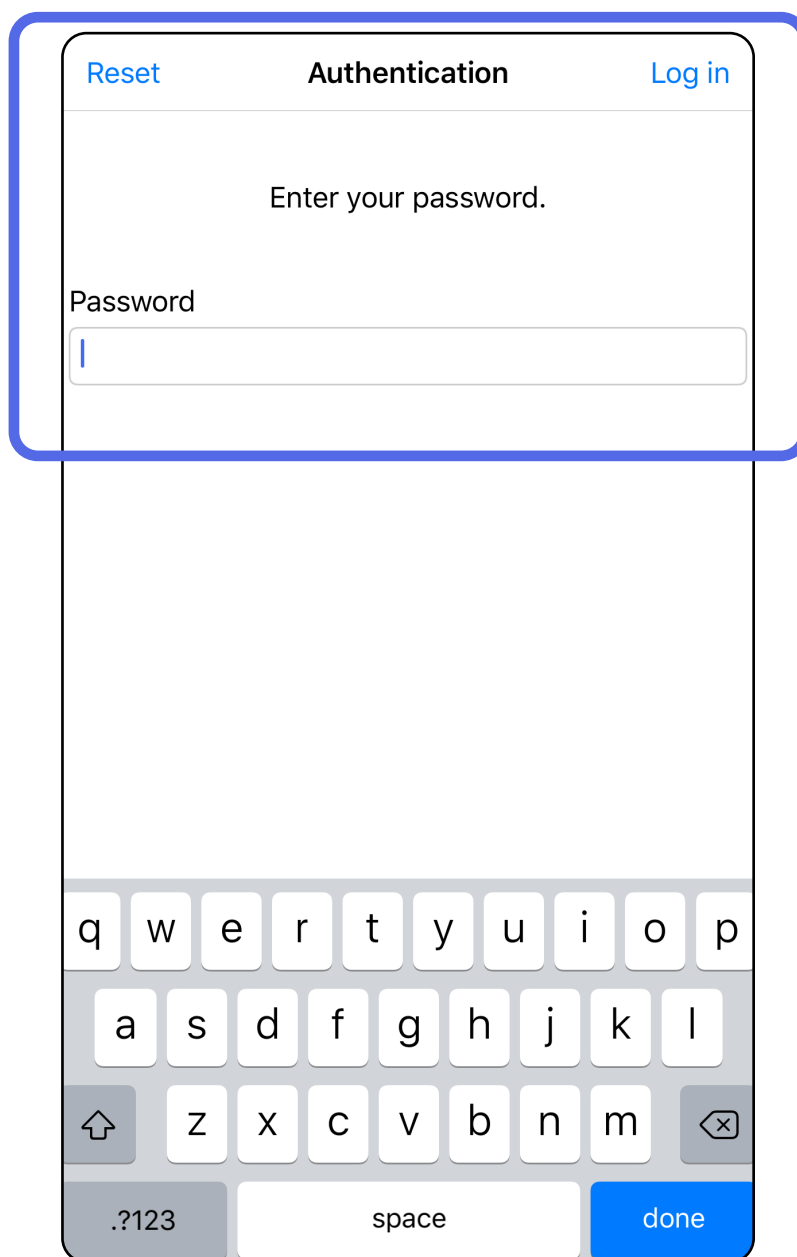


[Jump to \*Using the app features\* list](#)

## Login (iOS)

*Applies to: Training mode*

1. Open the app.
2. Enter your password in the Authentication screen.
3. Tap **Login**.



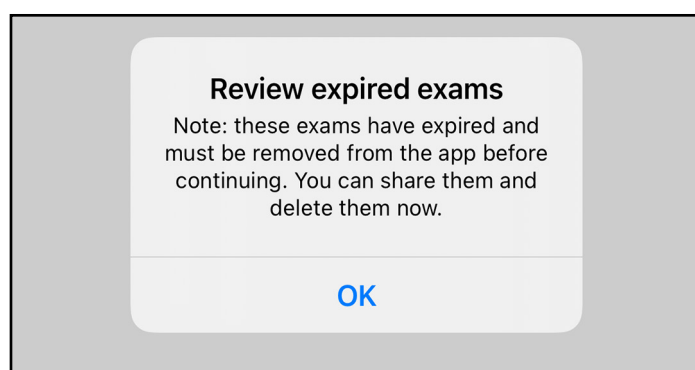
[Jump to \*Using the app features\* list](#)

## Expired exams (iOS)

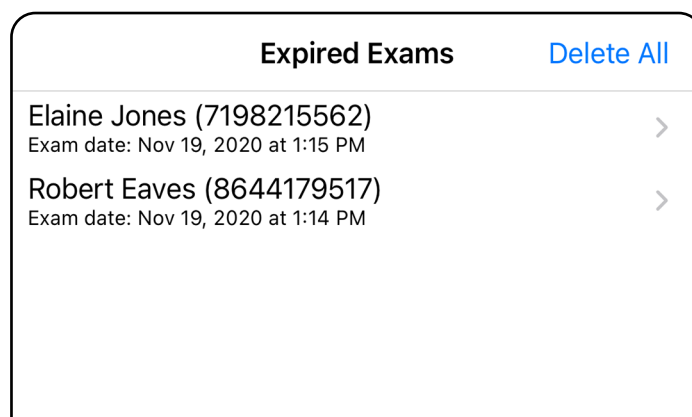
*Applies to: Training mode*

An exam is expired when it exceeds the data retention period. When the app is opened in Training mode and expired exams exist, the expired exams must be deleted to continue using the App. If any exams are expired, an alert will be displayed.

1. Tap **OK** to acknowledge the alert.



2. Review the list of expired exams that is displayed.




3. [View an expired exam \(iOS\)](#) where you can share or delete the exam and share the images in an exam or [Delete expired exams \(iOS\)](#).

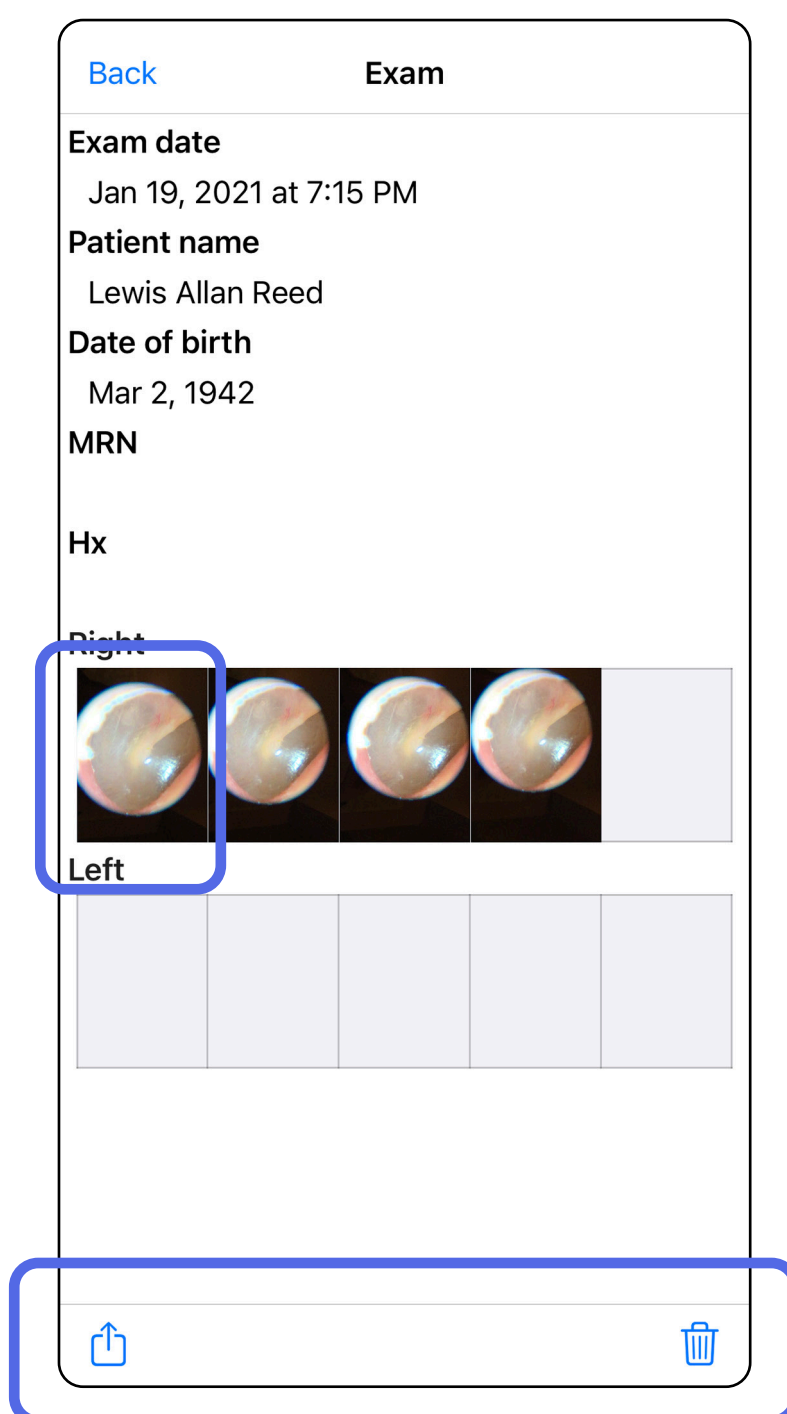
Jump to *Using the app features* list

## View an expired exam (iOS)

*Applies to: Training mode*

Tap on an expired exam from the list. The expired exam is read-only and must be deleted before starting another exam. Before deleting the expired exam, you can:

- Tap on an image to [View an image in an expired exam \(iOS\)](#).
- Tap  to [Share an exam \(iOS\)](#).





- See [Delete expired exams \(iOS\)](#).

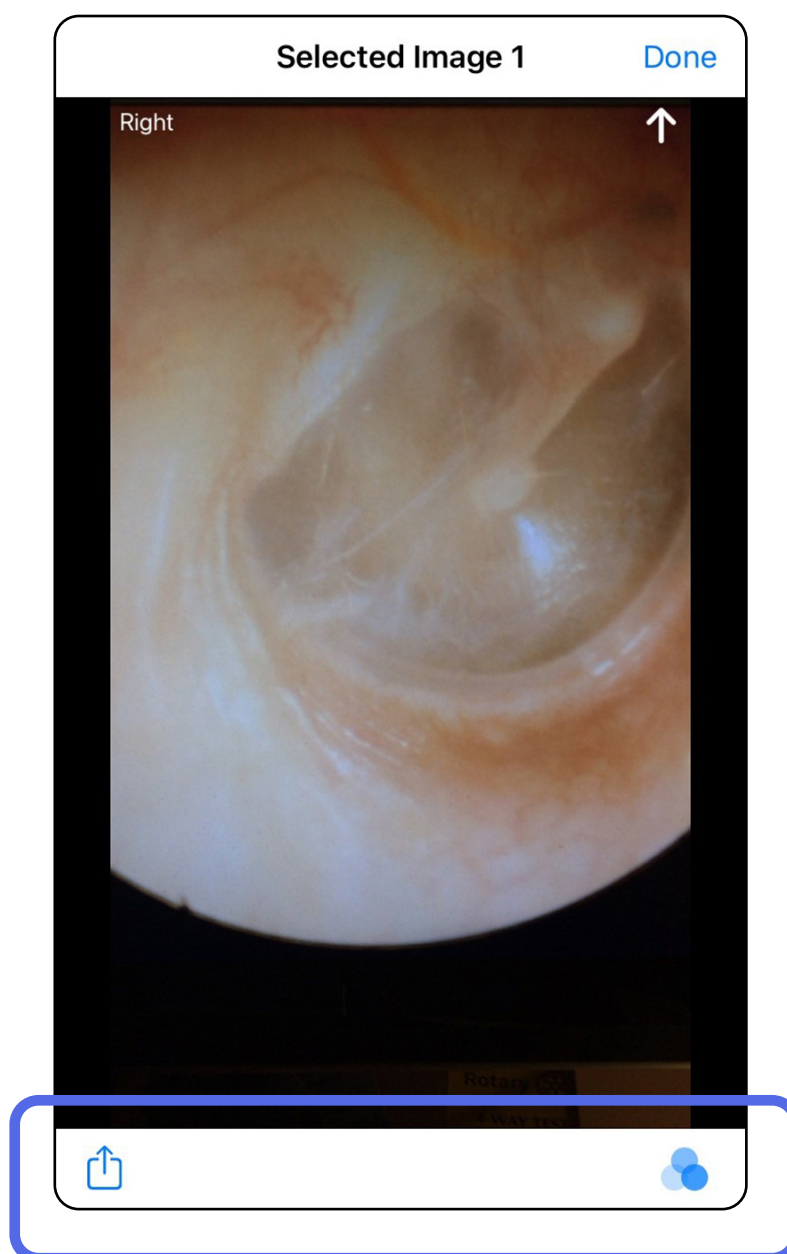
Jump to *Using the app features* list

## View an image in an expired exam (iOS)

*Applies to: Training mode*

In the Expired Exam screen, tap an image to open it.

- Tap  to [Share an image \(iOS\)](#) in an expired exam.
- Tap  to [Apply a filter to an image \(iOS\)](#) in an expired exam.



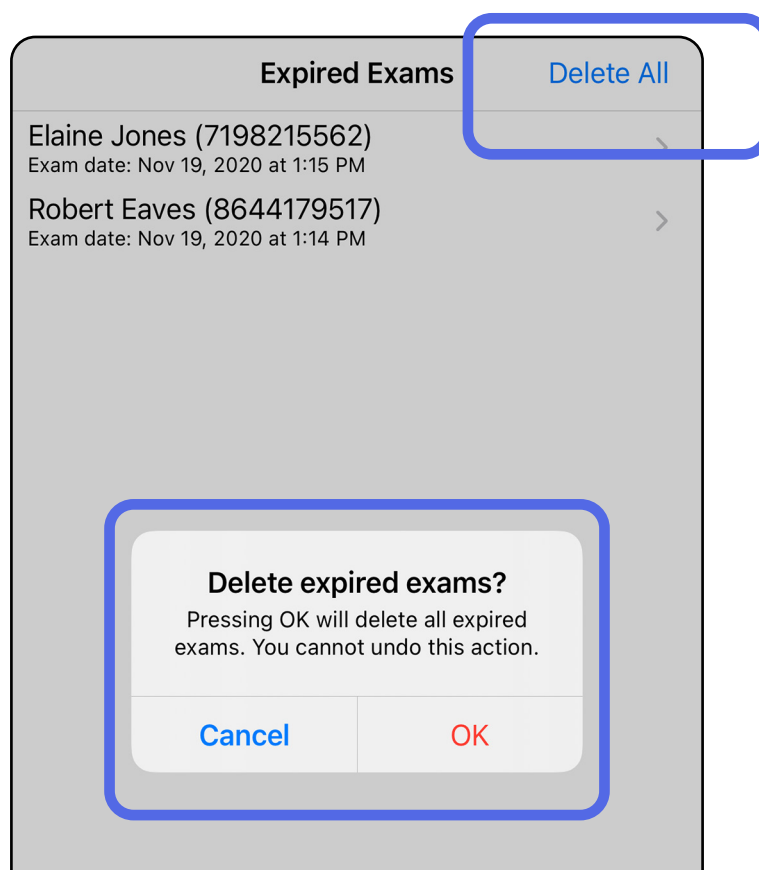
Jump to *Using the app features* list

## Delete expired exams (iOS)

*Applies to: Training mode*

To delete all expired exams,

1. Tap **Delete All**.
2. Tap **OK** to confirm deleting expired exams.

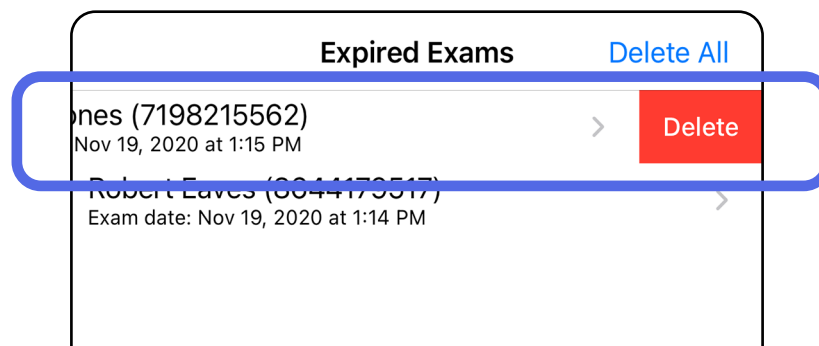




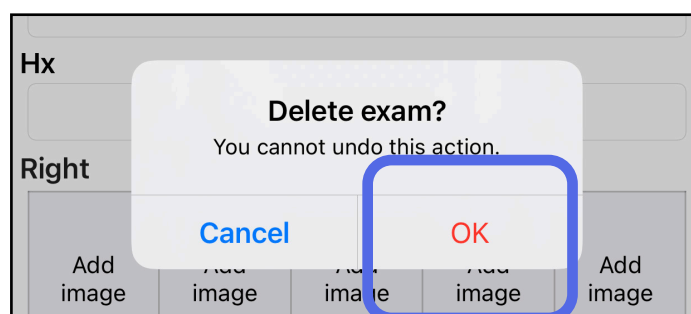
There are 2 options to delete an expired exam.

### Option 1: Swipe to delete

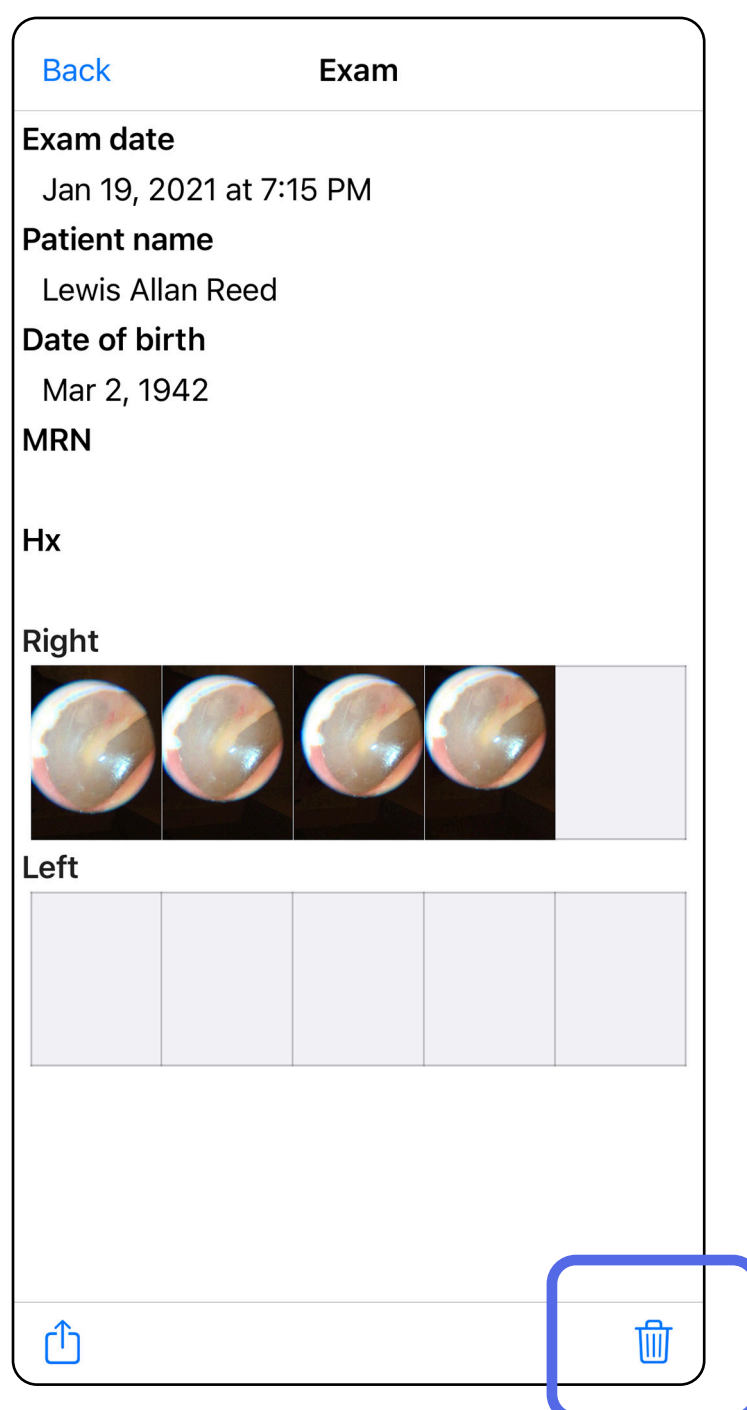
1. Swipe left on the expired exam name.
2. Tap **Delete** to confirm.



3. In the pop up window, tap **OK** to confirm.



Option 2: View the expired exam, then tap the .



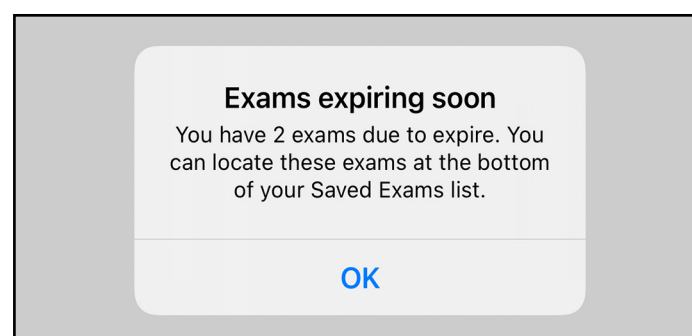
Jump to *Using the app features* list

## Exams expiring soon (iOS)

*Applies to: Training mode*

When you have exams expiring soon, the “Exams expiring soon” dialog appears.

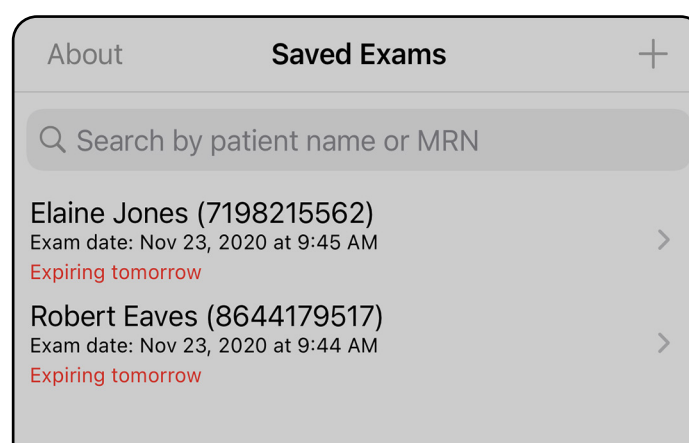
Tap **OK** to review expiring exams.



## View exams expiring soon (iOS)

*Applies to: Training mode*

No action is required until an Exam expires.

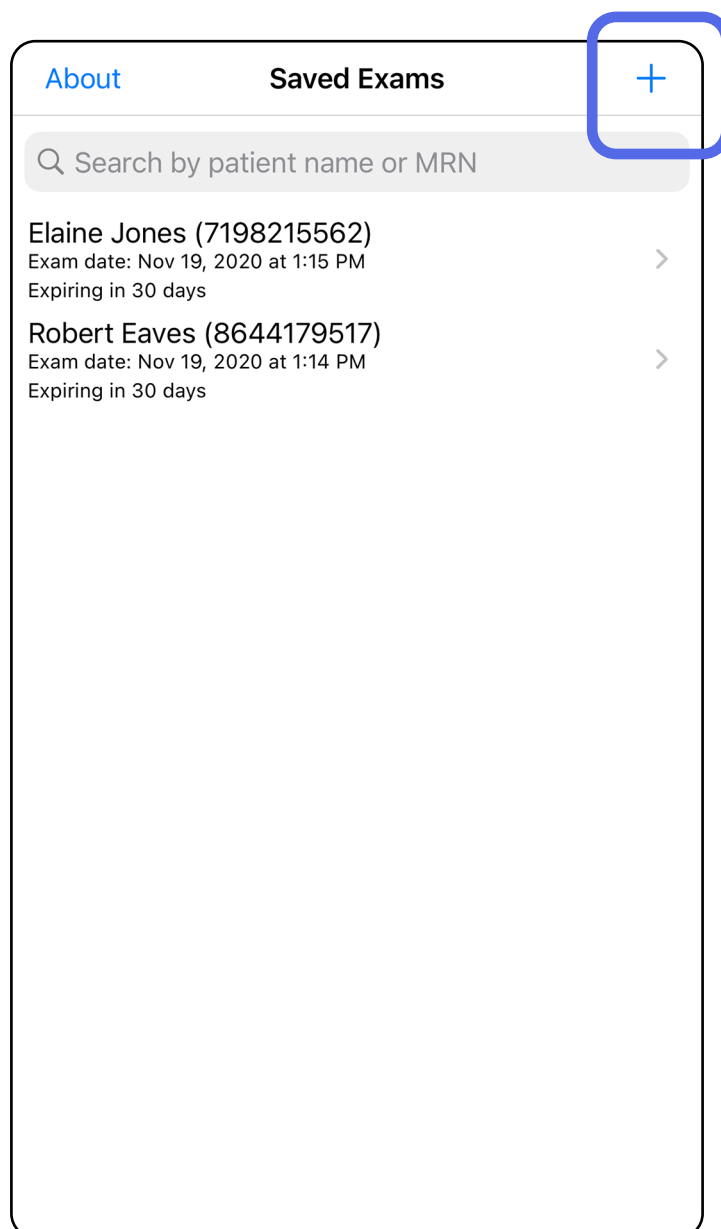


[Jump to \*Using the app features\* list](#)

## Add an exam (iOS)

*Applies to: Training mode*

1. Tap **+** to add a new exam.
2. See [Capture images \(iOS\)](#).



Jump to *Using the app features* list

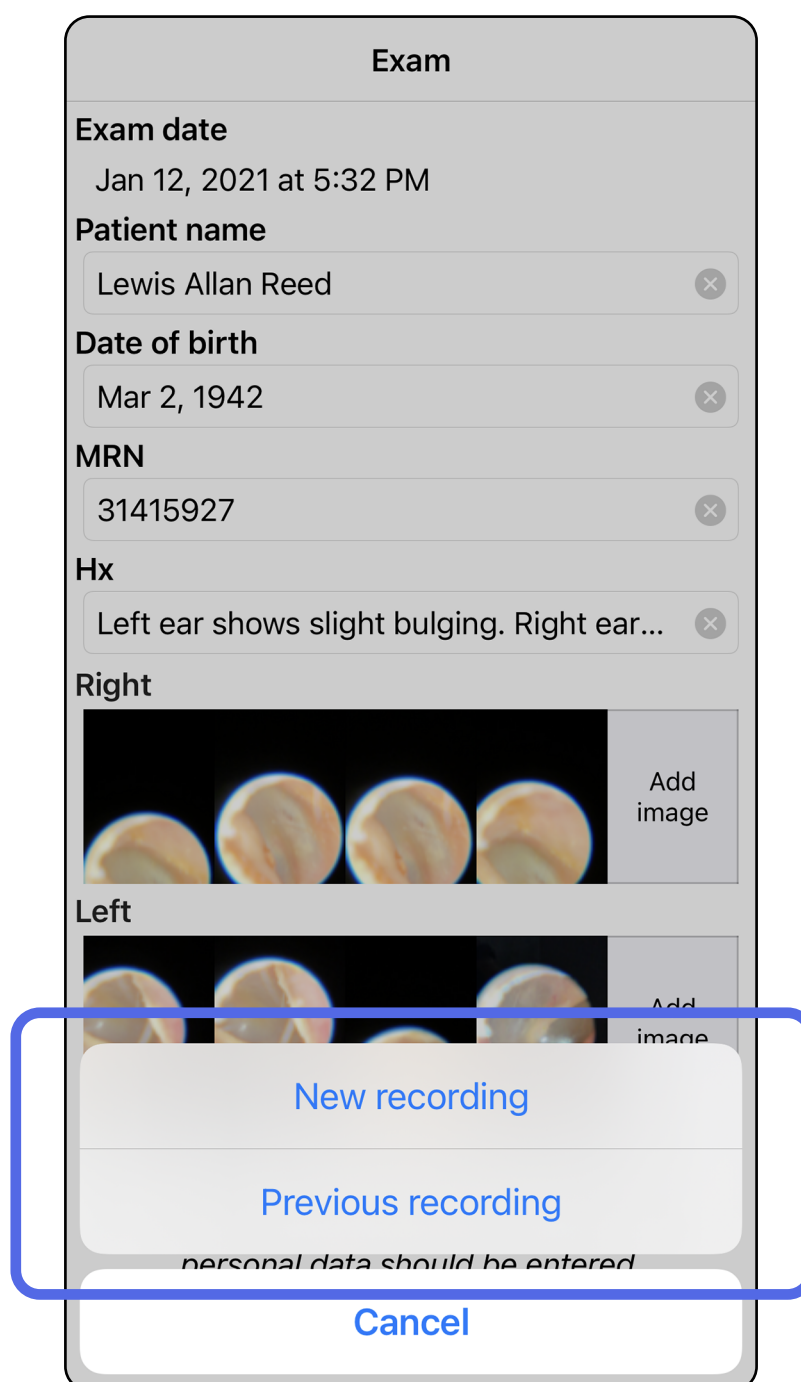
## Capture images (iOS)

*Applies to: Training mode, Clinical mode*

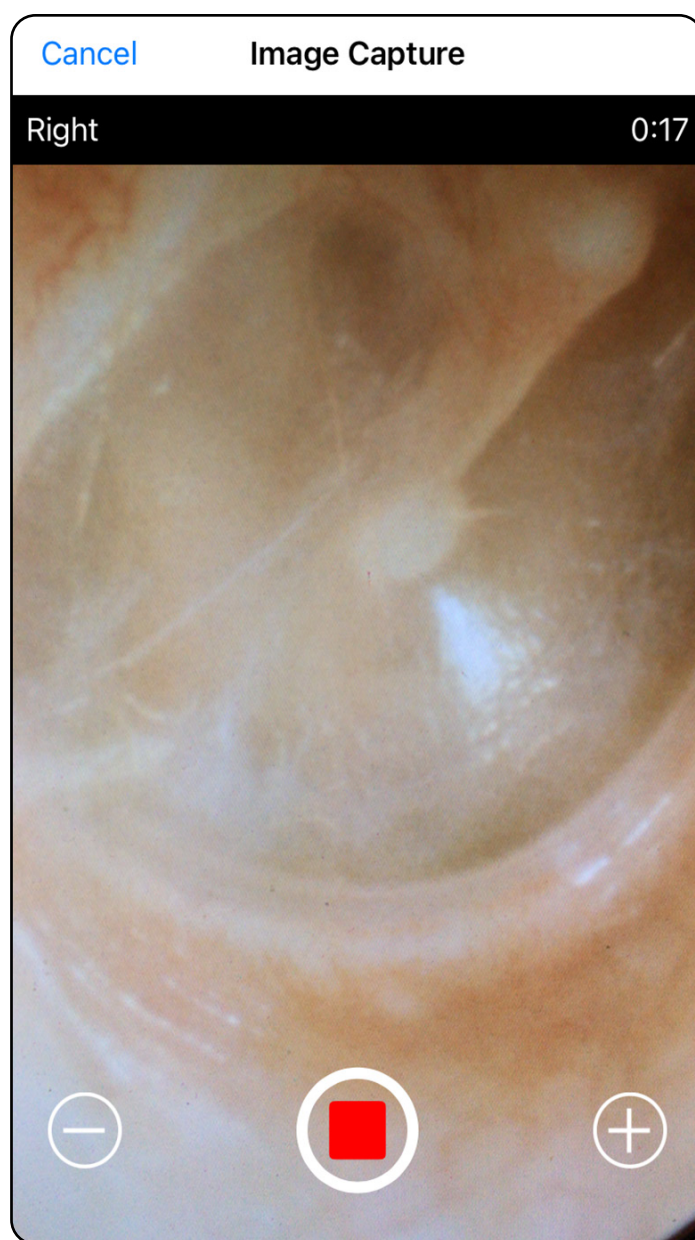
1. Position the device in front of the selected side. See videos and other training materials on [hillrom.com](http://hillrom.com) to perform an exam.
2. Tap **Add image** to capture images for the right or left side.

The screenshot shows the 'Exam' form in the iExaminer app. The form includes fields for 'Exam date' (Mar 24, 2020 at 9:59 AM), 'Patient name' (Required), 'Date of birth', 'MRN' (Required), and 'Hx'. Below these fields are two sections for capturing images: 'Right' and 'Left'. Each section contains five 'Add image' buttons. The first 'Add image' button in the 'Right' section is highlighted with a blue box. At the bottom of the form, there is a share icon.

3. When there is a previous recording, select an option from the pop up menu to start a **New recording** or to select images from a **Previous recording**. See [Select images \(iOS\)](#).



When there is no previous recording, the recording will start and stop automatically. See [Select images \(iOS\)](#).



Jump to *Using the app features* list

## Select images (iOS)

*Applies to: Training mode, Clinical mode*

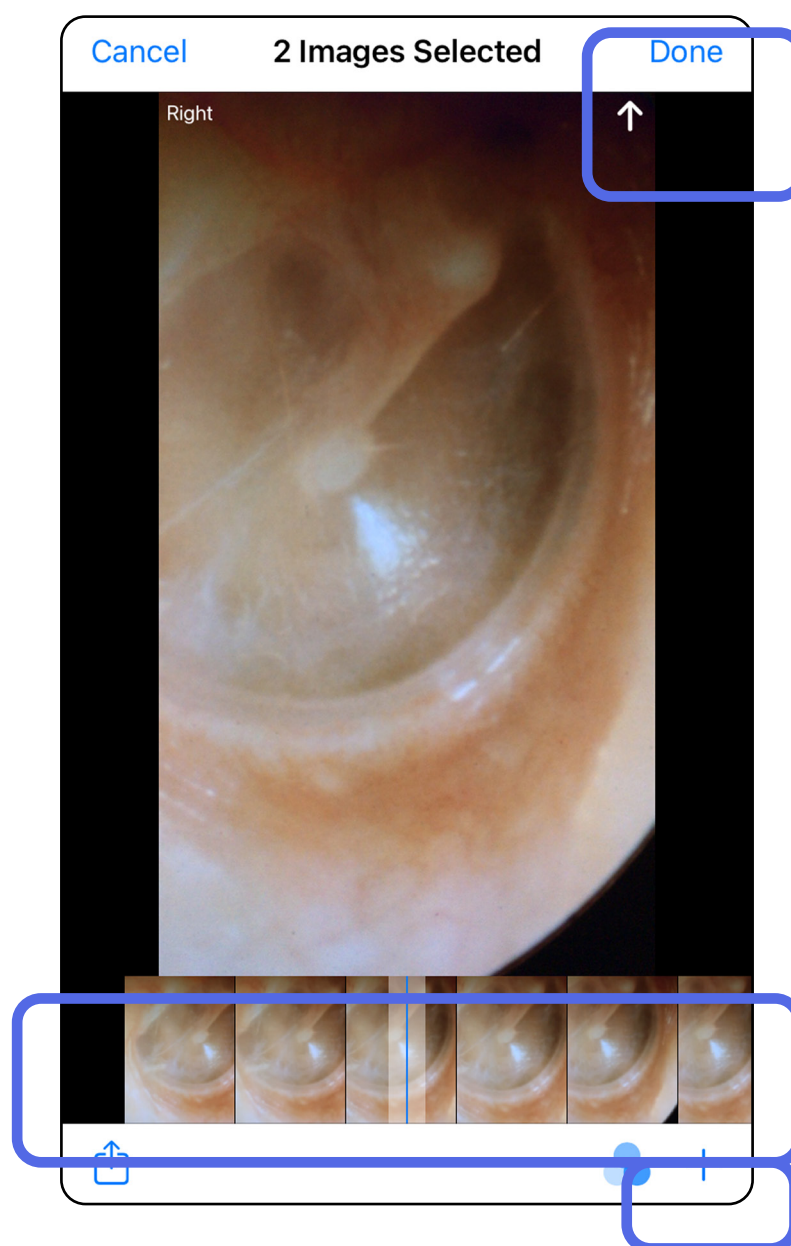
1. Select images that you want to keep by using the slider at the bottom and swipe left or right on the image to select images.
2. Tap **+** for each image that you want to keep.
3. Tap **Done**.



**NOTE** A maximum of 5 images per side may be kept in an exam.



**NOTE** The arrow in the upper right corner of the image indicates which direction is up on the captured image.



Jump to *Using the app features* list

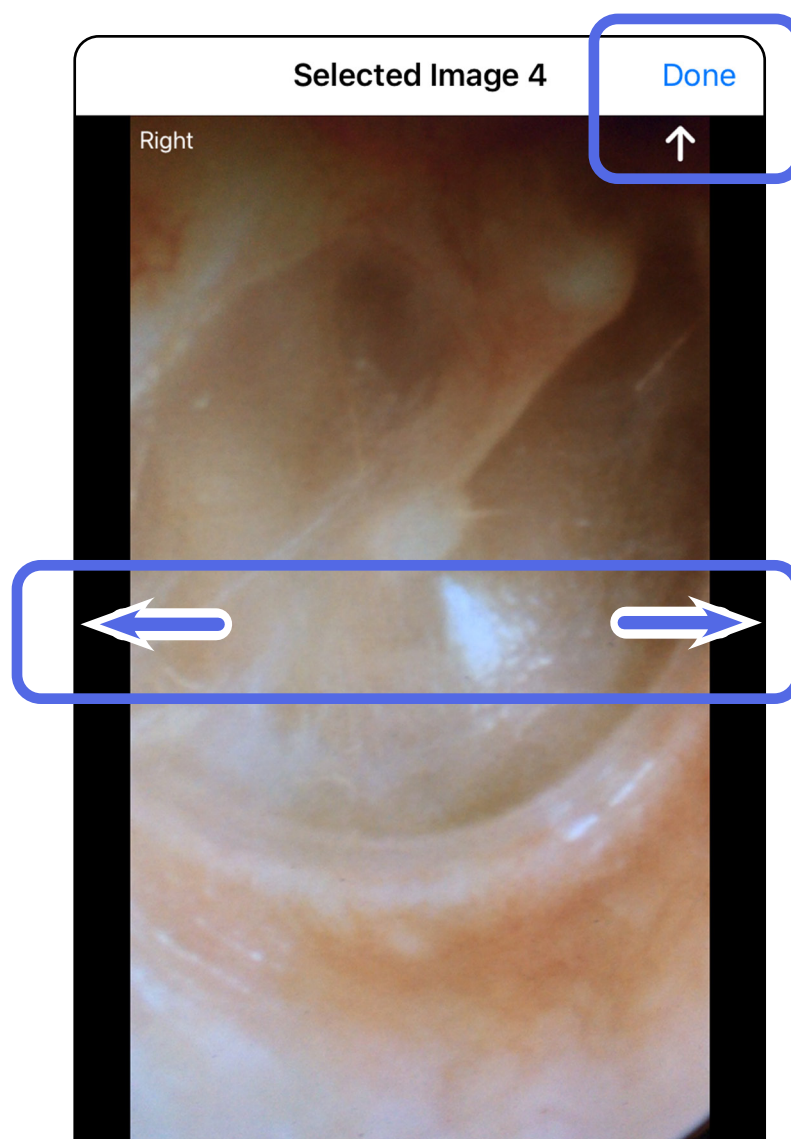
## View a selected image (iOS)

*Applies to: Training mode, Clinical mode*

1. In the Exam screen, tap an image.
2. In the Selected image screen, swipe left or right to scroll through all images for both sides.



**NOTE** The arrow in the upper right corner of the image indicates which direction is up on the captured image.






[Jump to \*Using the app features\* list](#)

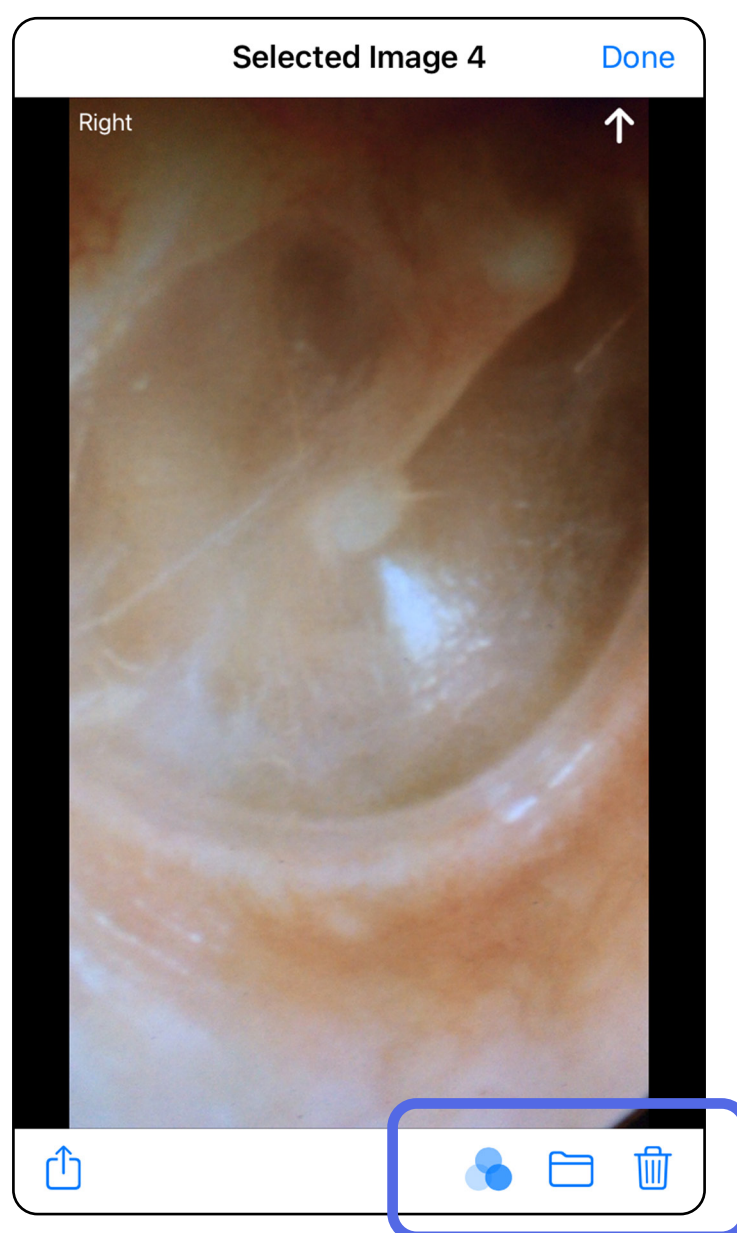


## Apply a filter, move, and delete images (iOS)

*Applies to: Training mode, Clinical mode*

In the Exam screen, tap an image to open it.

- Tap  to apply a filter. Filters are only applied to the current image and when that image is shared. The original unfiltered images are stored.
- Tap  to move the image to the other side (*not available in expired exams*). This feature is useful if you selected the incorrect side when starting the image capture.
- Tap  to delete the image, then confirm deletion (*not available in expired exams*).



Jump to *Using the app features* list

## Save an exam (iOS)

*Applies to: Training mode*

1. Add patient details.
2. Tap **Save**.



**NOTE** Images are not required to save an exam. Patient details can be added either before or after images are selected.



**NOTE** An exam can be saved only after entering required details.

Cancel Exam Save

Exam date  
Jan 1, 2021 at 10:19 AM

Patient name  
Declan McManus

Date of birth  
Aug 25, 1954

MRN

Hx

Right

Left

Add image Add image Add image

Add image Add image Add image Add image Add image

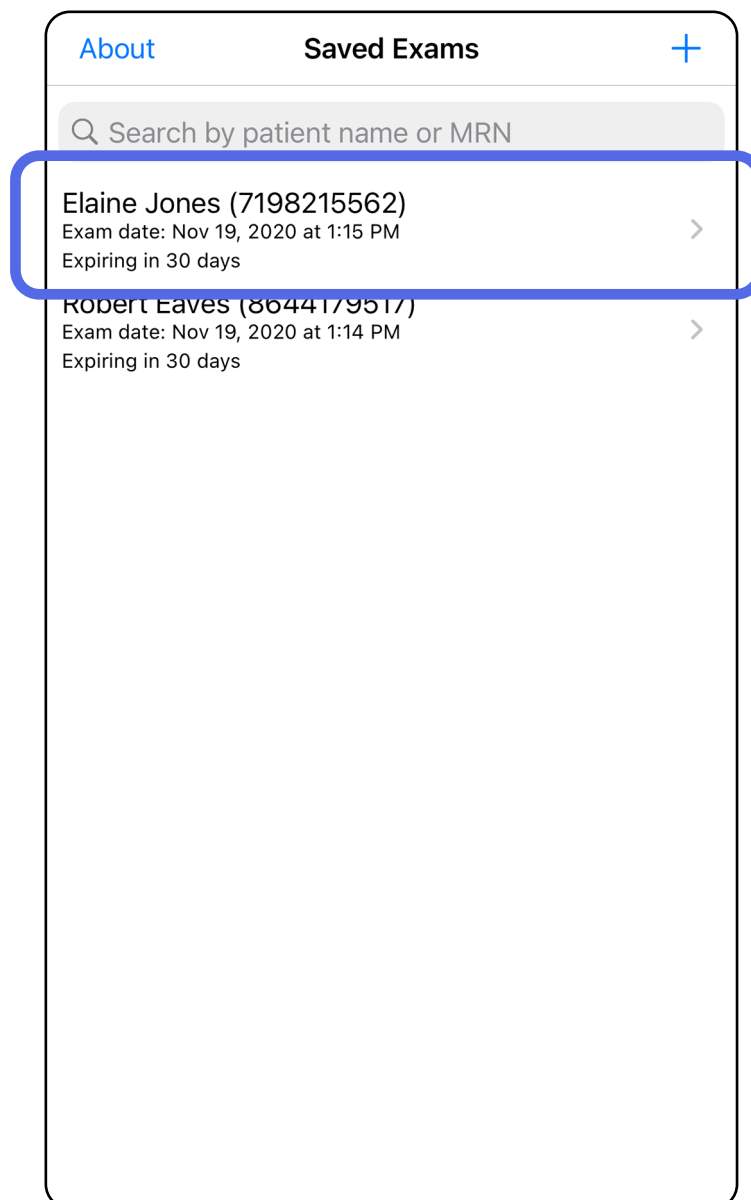
Share icon

Jump to *Using the app features* list

## Update a saved exam (iOS)

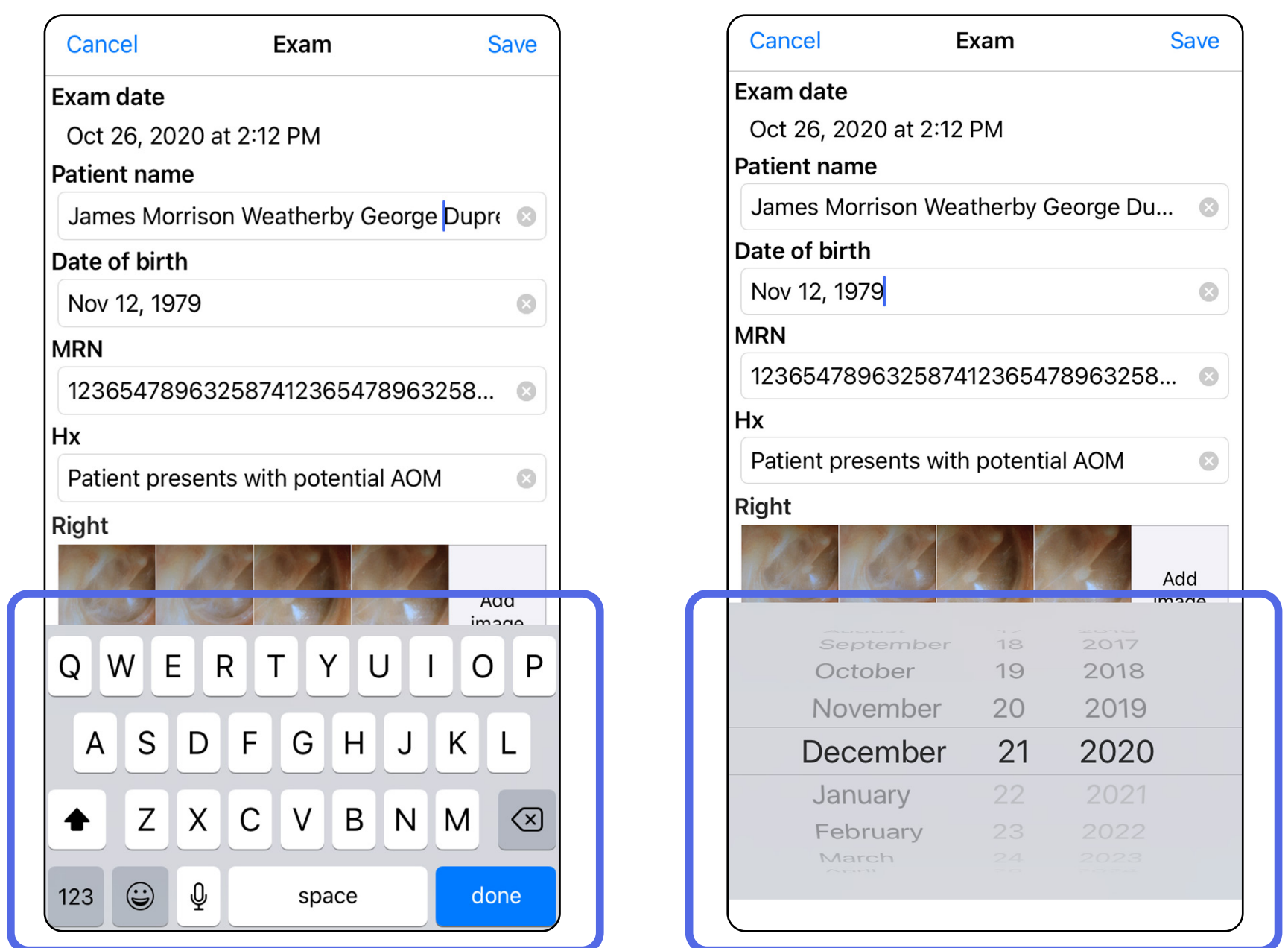
*Applies to: Training mode*

1. To edit the exam, tap on the desired exam name to open the exam.



[Jump to \*Using the app features\* list](#)

2. In the Exam screen, tap the field that you want to update.
3. Enter the patient information.
  - a. Use the pop up keyboard or numeric pad to enter Patient name or MRN (medical record number).
  - b. Use the pop up calendar to select a date of birth.



4. Add or remove images. See [Capture images \(iOS\)](#) and [Apply a filter, move, and delete images \(iOS\)](#).

5. Tap **Save**.




**NOTE** Saving is available only when there are changes and the required patient details are complete.

Jump to [Using the app features list](#)

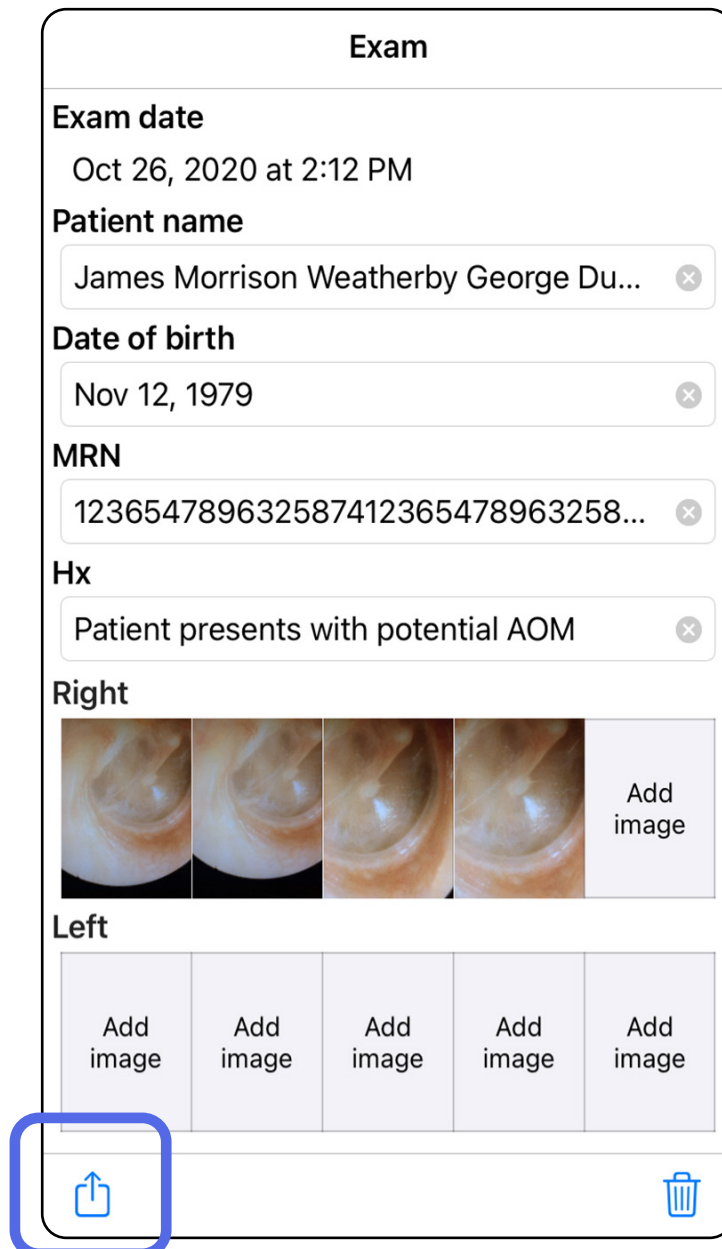
## Share an exam (iOS)

*Applies to: Training mode, Clinical mode*

1. In the Exam screen, tap .
2. Follow the prompts to share the exam.





**NOTE** Sharing is available when there is at least 1 image and the required patient details in the exam.





Exam

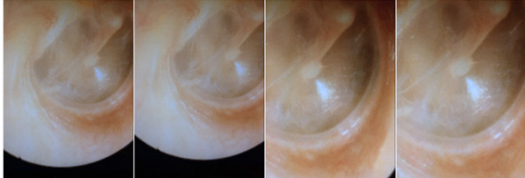

Exam date  
Oct 26, 2020 at 2:12 PM


Patient name  
James Morrison Weatherby George Du... 



Date of birth  
Nov 12, 1979 

MRN  
123654789632587412365478963258... 

Hx  
Patient presents with potential AOM 

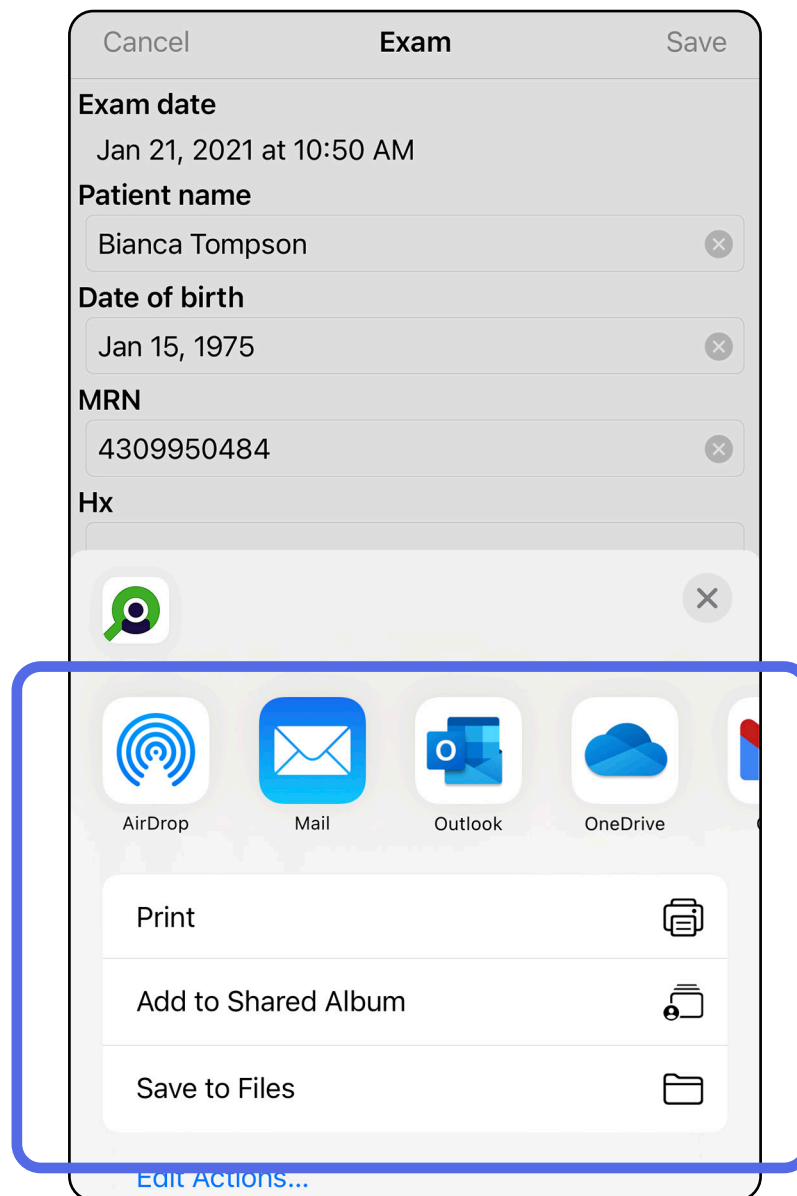
Right  
 

Left  


Jump to *Using the app features* list

3. Select the share method from the pop up menu.



4. Follow prompts to share.



**NOTE** See [Device and patient data and security](#).




**NOTE** Shared images from the iExaminer application may have embedded information. Some photo viewing applications do not support embedded information. If the recipient cannot view the photo, then the recipient should verify that the photo viewing application supports viewing images with embedded information or select another photo viewing application.

Jump to *Using the app features* list

## Share an image (iOS)

*Applies to: Training mode, Clinical mode*

1. In the Exam screen, tap the desired image.
2. Tap .

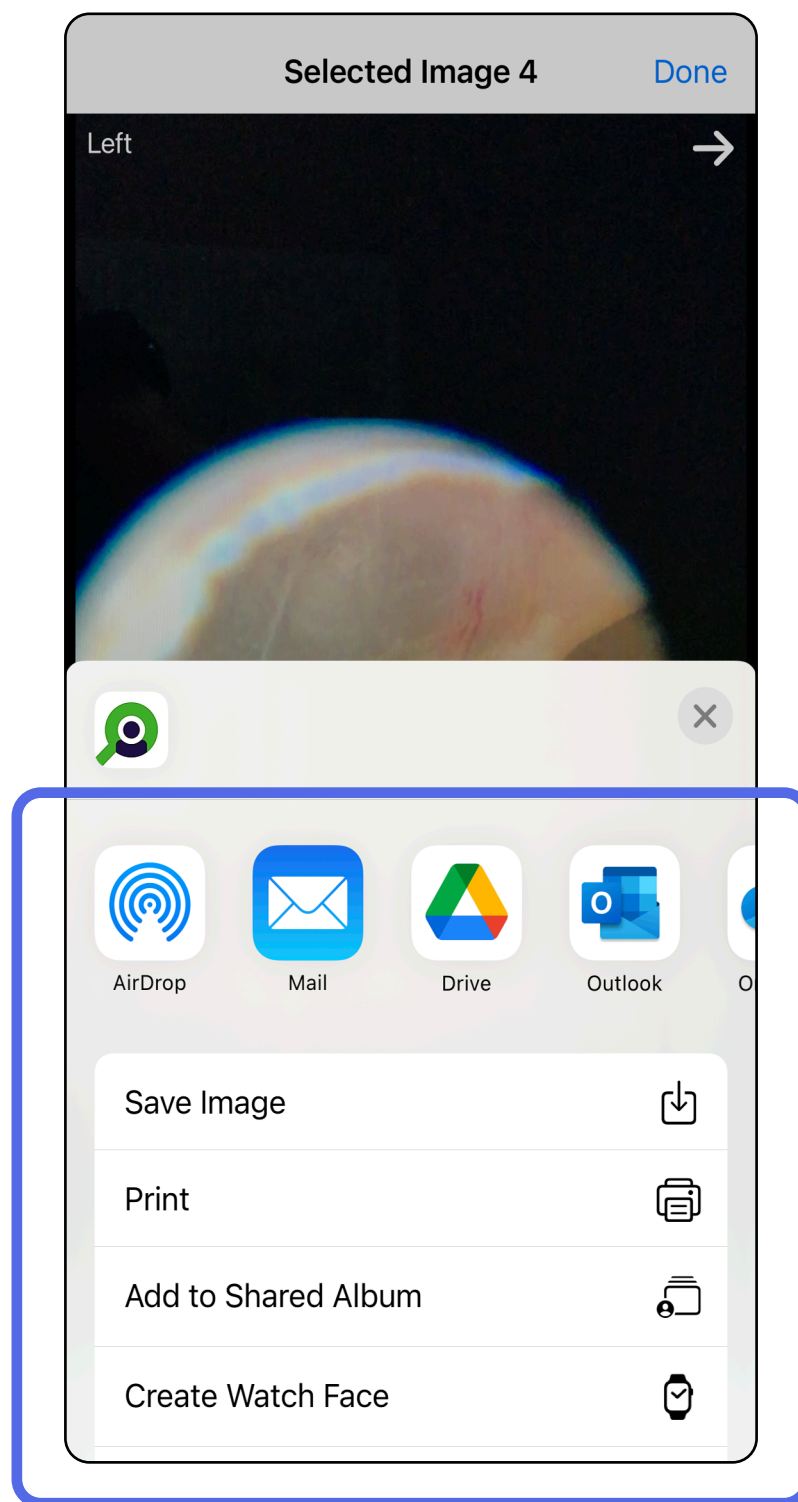


**NOTE** Sharing is only available when the required patient details are in the exam.




Jump to *Using the app features* list

3. Select the share method from the pop up menu and follow prompts to share.



 **NOTE** See [Device and patient data and security](#).

 **NOTE** Shared images from the iExaminer application may have embedded information. Some photo viewing applications do not support embedded information. If the recipient cannot view the photo, then the recipient should verify that the photo viewing application supports viewing images with embedded information or select another photo viewing application.

Jump to *Using the app features* list



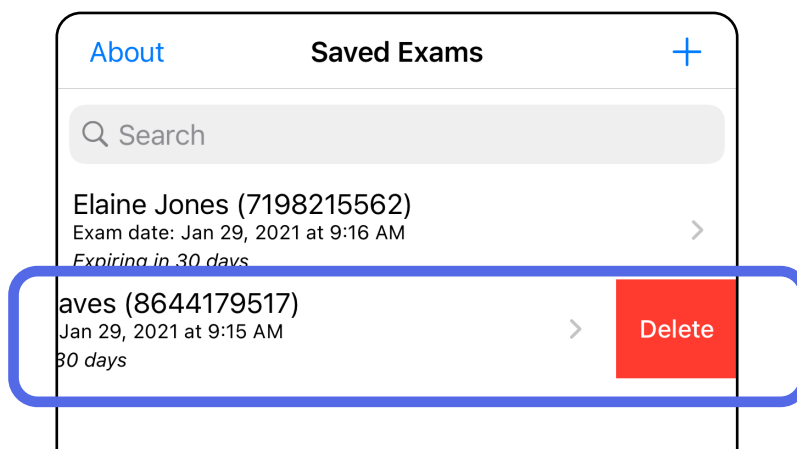
## Delete an exam (iOS)

*Applies to: Training mode*

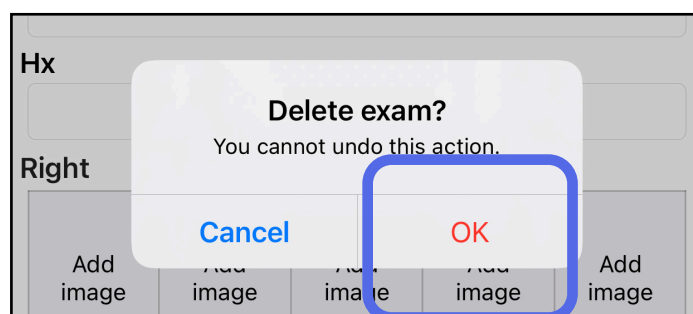
There are 2 options to delete an exam.

### Option 1: Swipe to delete

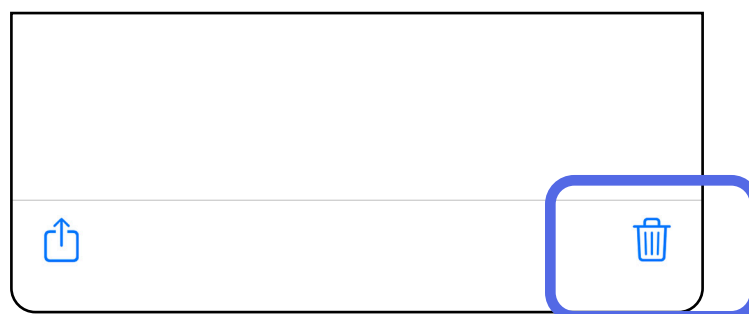
1. To delete a saved exam, swipe left on the saved exam name.
2. Tap **Delete** to confirm.



3. In the pop up window, tap **OK** to confirm.



Option 2: View the expired exam, then tap .



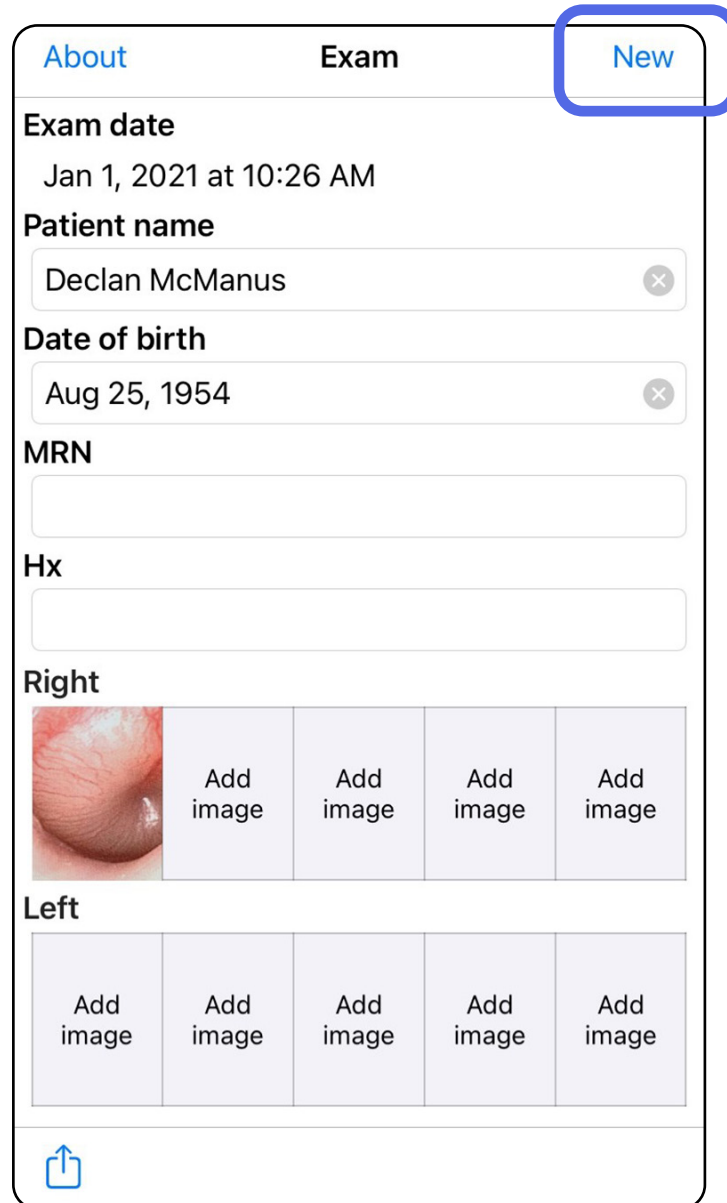
 **NOTE** A deleted exam cannot be recovered.

[Jump to \*Using the app features\* list](#)

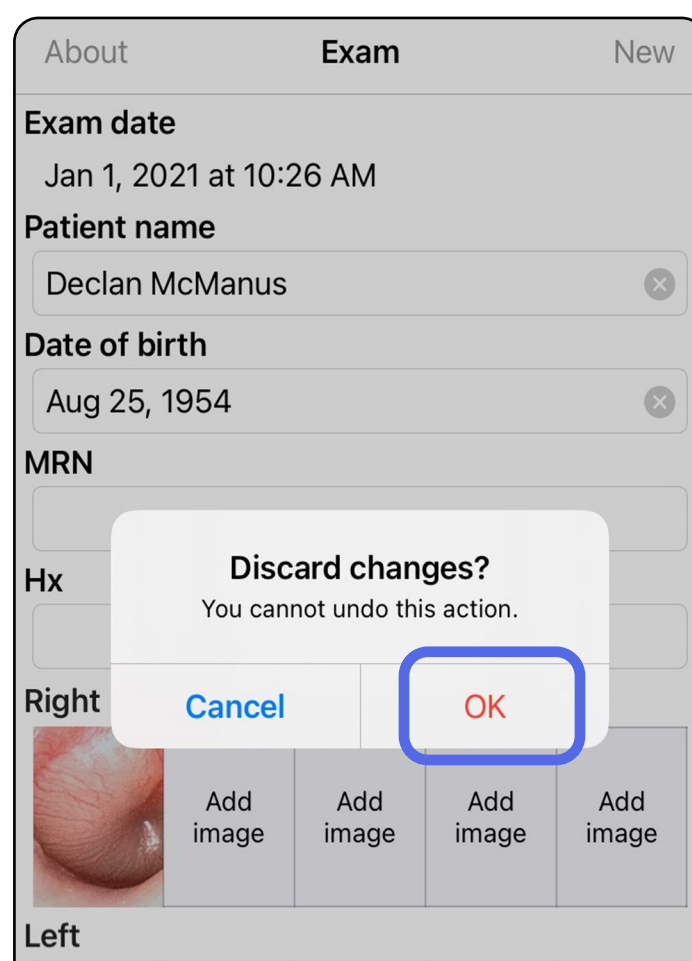
## Discard an exam (iOS)

*Applies to: Clinical mode*

1. To discard the exam, tap **New**.




2. Tap **OK** to discard changes and start a new exam.



Jump to *Using the app features list*

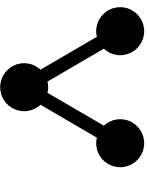
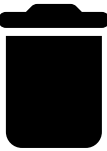

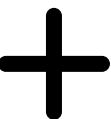
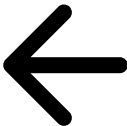


## Android instructions

 **NOTE** Images are shown for illustrative purposes.

 **NOTE** Clinical mode opens to the Exam screen.

## Screen elements (Android)

*Applies to: Training mode, Clinical mode*

Icon	Definition
	Share
	Delete
	Filter
	Add
	Back
	Done
	Move

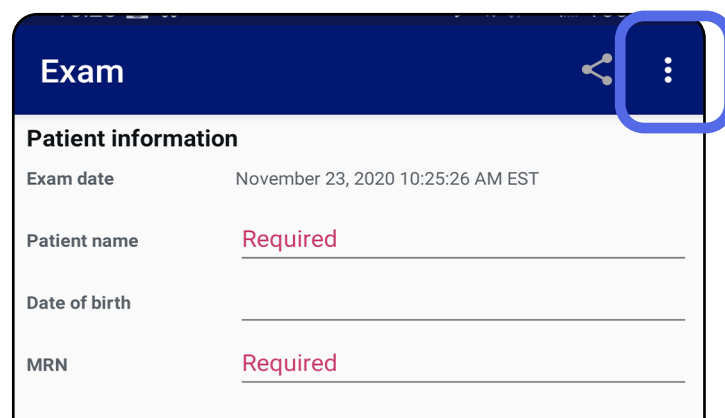
[Jump to \*Using the app features\* list](#)

## Modify settings (Android)

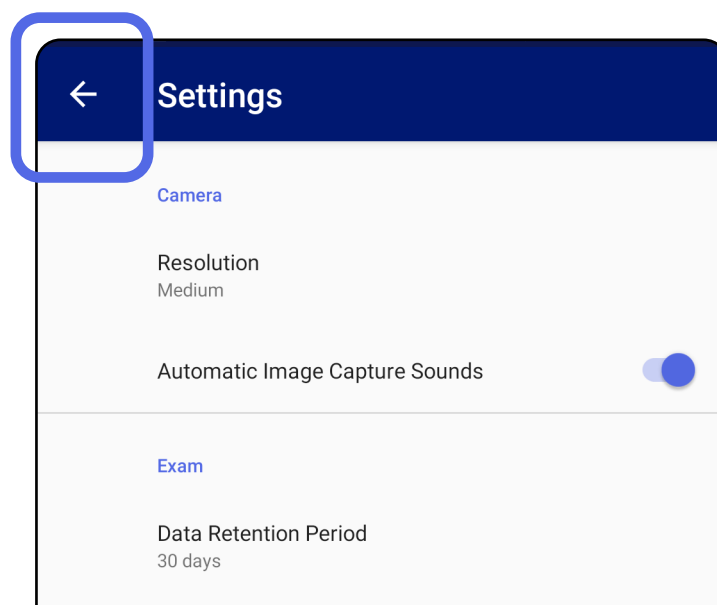
*Applies to: Training mode, Clinical mode*

Modify settings such as image resolution or data retention period. Some Settings may be available only in a specific mode.

1. In the App, tap the menu icon in the upper right corner



2. Tap **Settings**
3. Modify the Settings options. [Test the assembly](#) again if you change image resolution.
4. Tap ← in the upper left corner to save settings.



Jump to *Using the app features* list

## Authentication (Android)

*Applies to: Training mode*

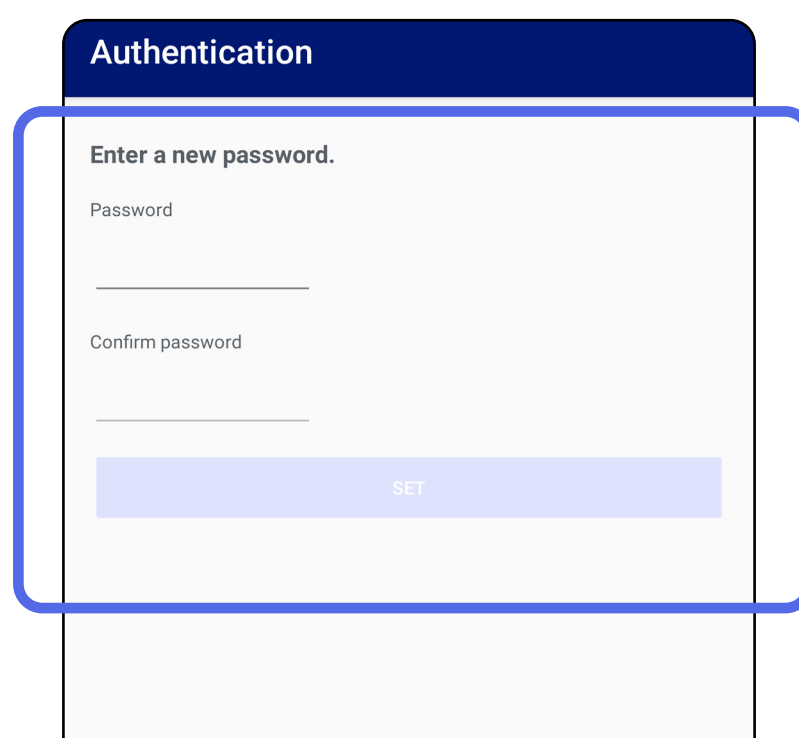
In the Authentication screen, you can

- [Set password \(Android\)](#)
- [Reset password \(Android\)](#)
- [Login \(Android\)](#)

## Set password (Android)

*Applies to: Training mode*

1. Set a password that meets validation criteria.
2. In the Authentication screen, enter the new password twice.
3. Tap **Set**.



The screenshot shows the 'Authentication' screen with a dark blue header. Below the header, the text 'Enter a new password.' is displayed. There are two input fields: 'Password' and 'Confirm password', each with a horizontal line representing the input area. At the bottom of the form, there is a light blue button labeled 'SET'. A blue rounded rectangle highlights the entire form area.

Jump to *Using the app features* list

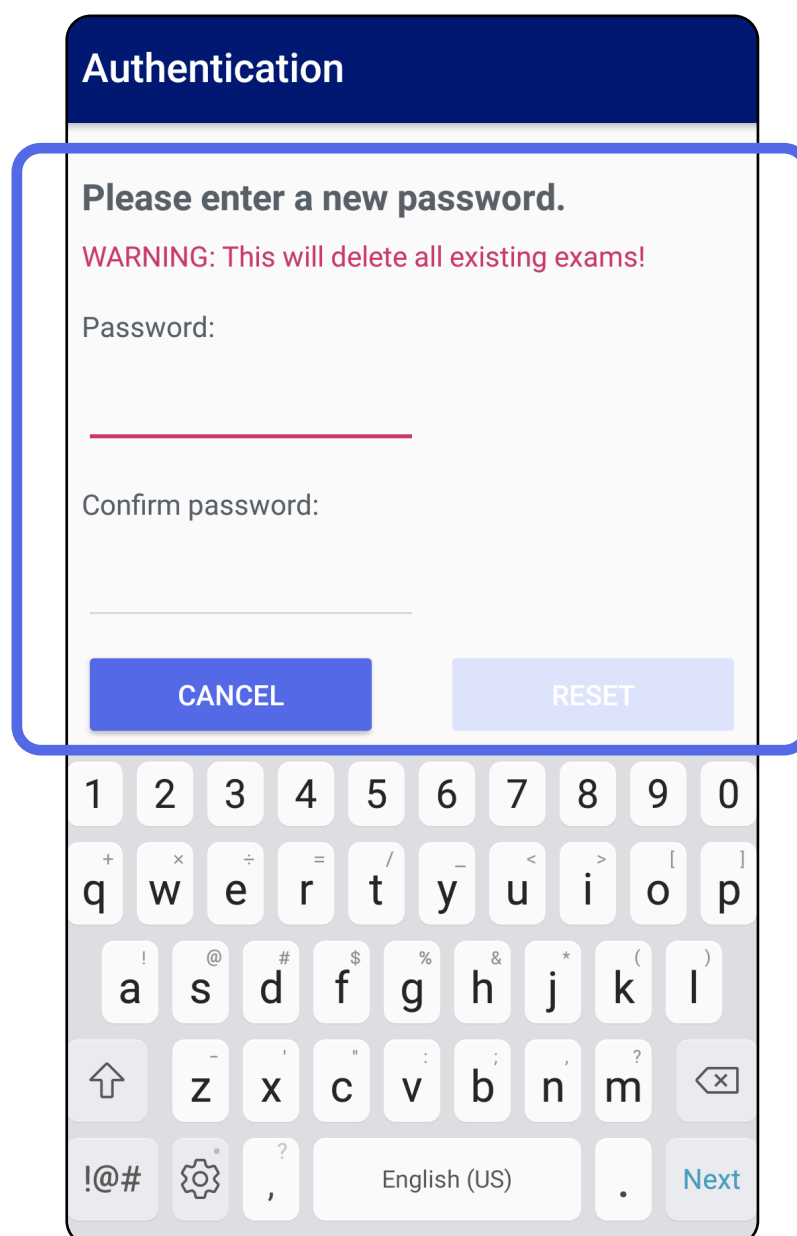
## Reset password (Android)

*Applies to: Training mode*

1. To reset your password in the Authentication screen tap **Reset**.
2. Enter a new password twice.
3. Tap **Reset** to confirm reset of password. This action cannot be undone.



**NOTE** Reset password will delete all existing exams from the app.



Authentication

Please enter a new password.

WARNING: This will delete all existing exams!

Password:

Confirm password:

CANCEL RESET

[Jump to \*Using the app features\* list](#)

## Login (Android)

*Applies to: Training mode*

1. Open the app.
2. Enter your password in the Authentication screen.
3. Tap **Login**.

Authentication

Enter your password.

Password

RESET LOG IN

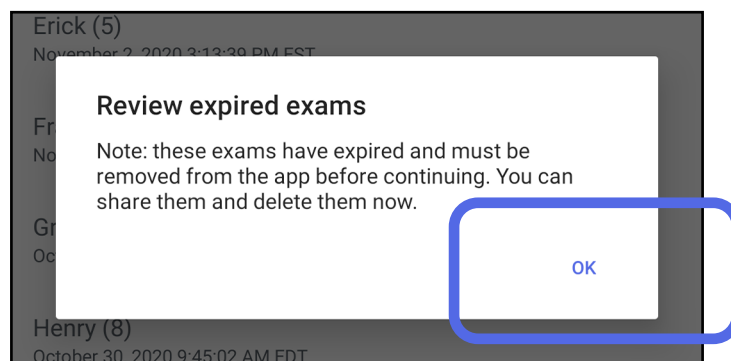
[Jump to \*Using the app features\* list](#)

## Expired exams (Android)

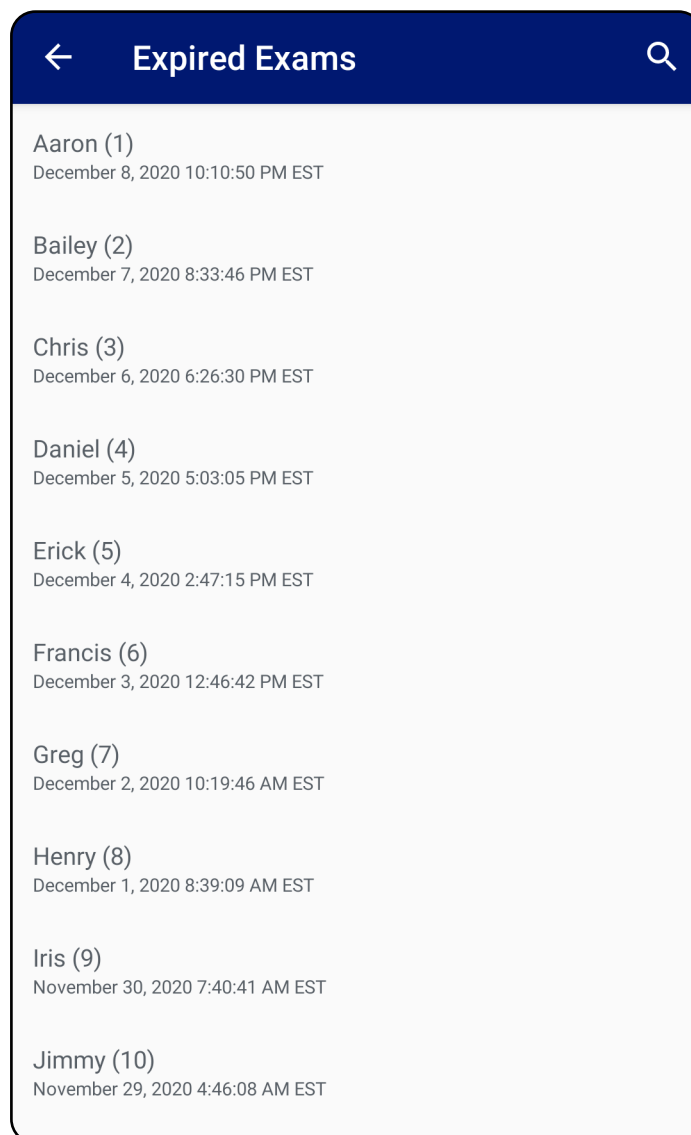
*Applies to: Training mode*

When the app is opened in Training mode and expired exams exist, the expired exams must be deleted to continue using the App. An alert will be displayed if any exams are expired.

1. Tap OK to acknowledge the alert.



2. Review the list of expired exams.



3. [View an expired exam \(Android\)](#) where you can share or delete the exam and share the images in an exam or [Delete expired exams \(Android\)](#).


Jump to *Using the app features* list

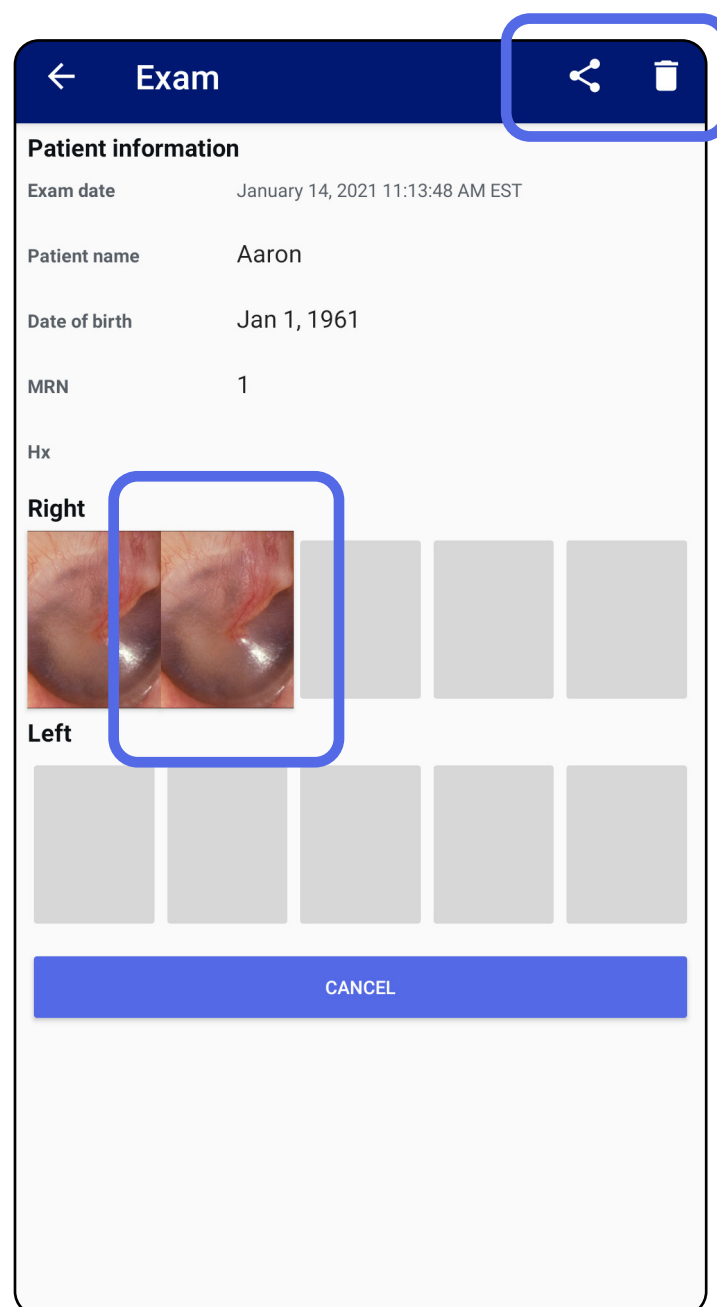


## View an expired exam (Android)

*Applies to: Training mode*

Tap on an expired exam from the list to view it. The expired exam is read-only and must be deleted before starting another exam. Before deleting the expired exam, you can:

- Tap on an image to [View an image in an expired exam \(Android\)](#).
- Tap  to [Share an exam \(Android\)](#).





- See [Delete expired exams \(Android\)](#).

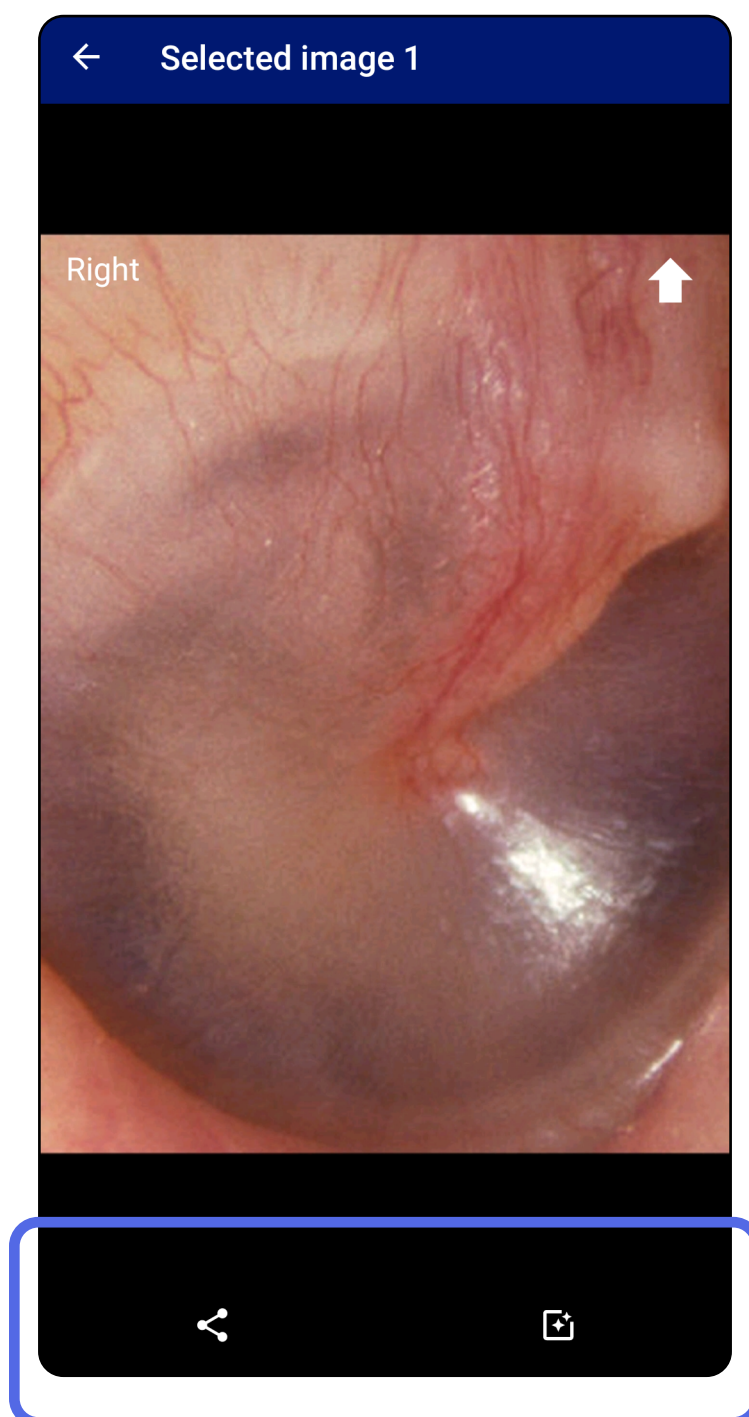
Jump to *Using the app features* list

## View an image in an expired exam (Android)

*Applies to: Training mode*

In the Expired Exam screen, tap an image to open it.

- Tap  to [Apply a filter to an image \(Android\)](#) in an expired exam.
- Tap  to [Share an image \(Android\)](#) in an expired exam.



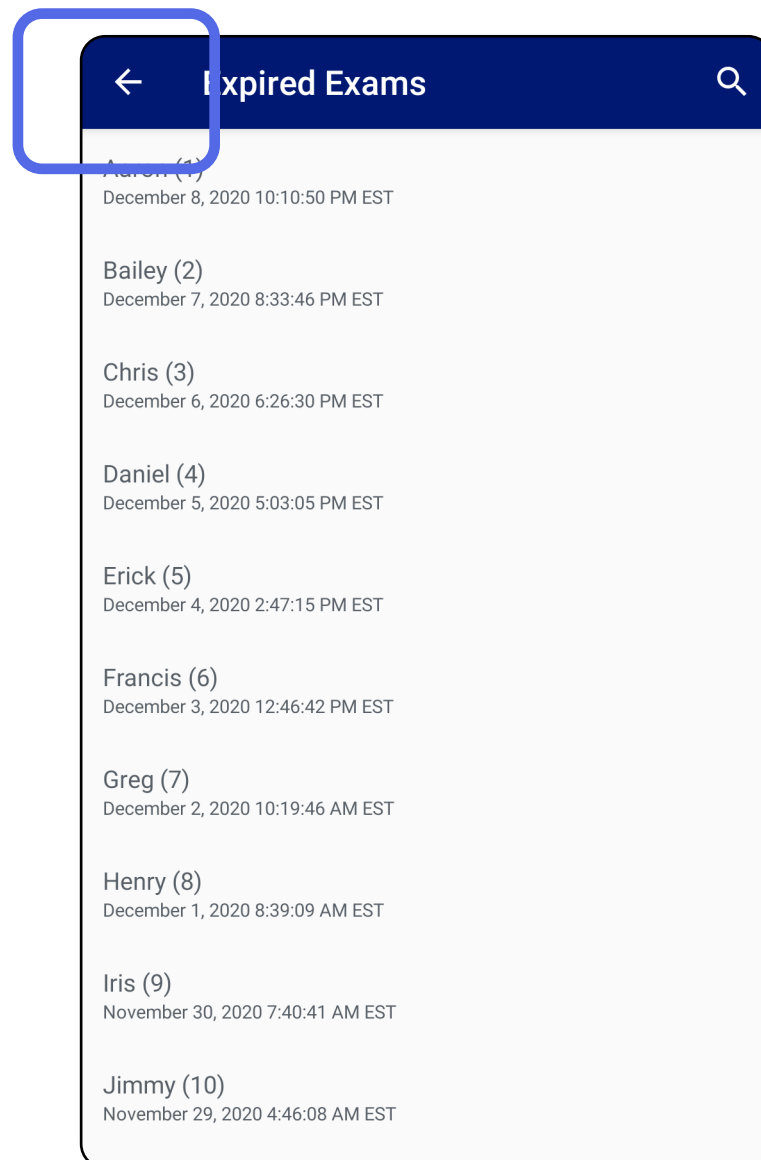
Jump to *Using the app features* list

## Delete expired exams (Android)

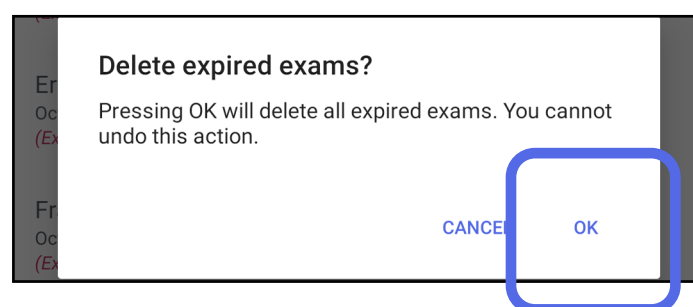
*Applies to: Training mode*

To delete all expired exams,

1. Tap ←.



2. Tap **OK** to confirm in the pop up dialog.

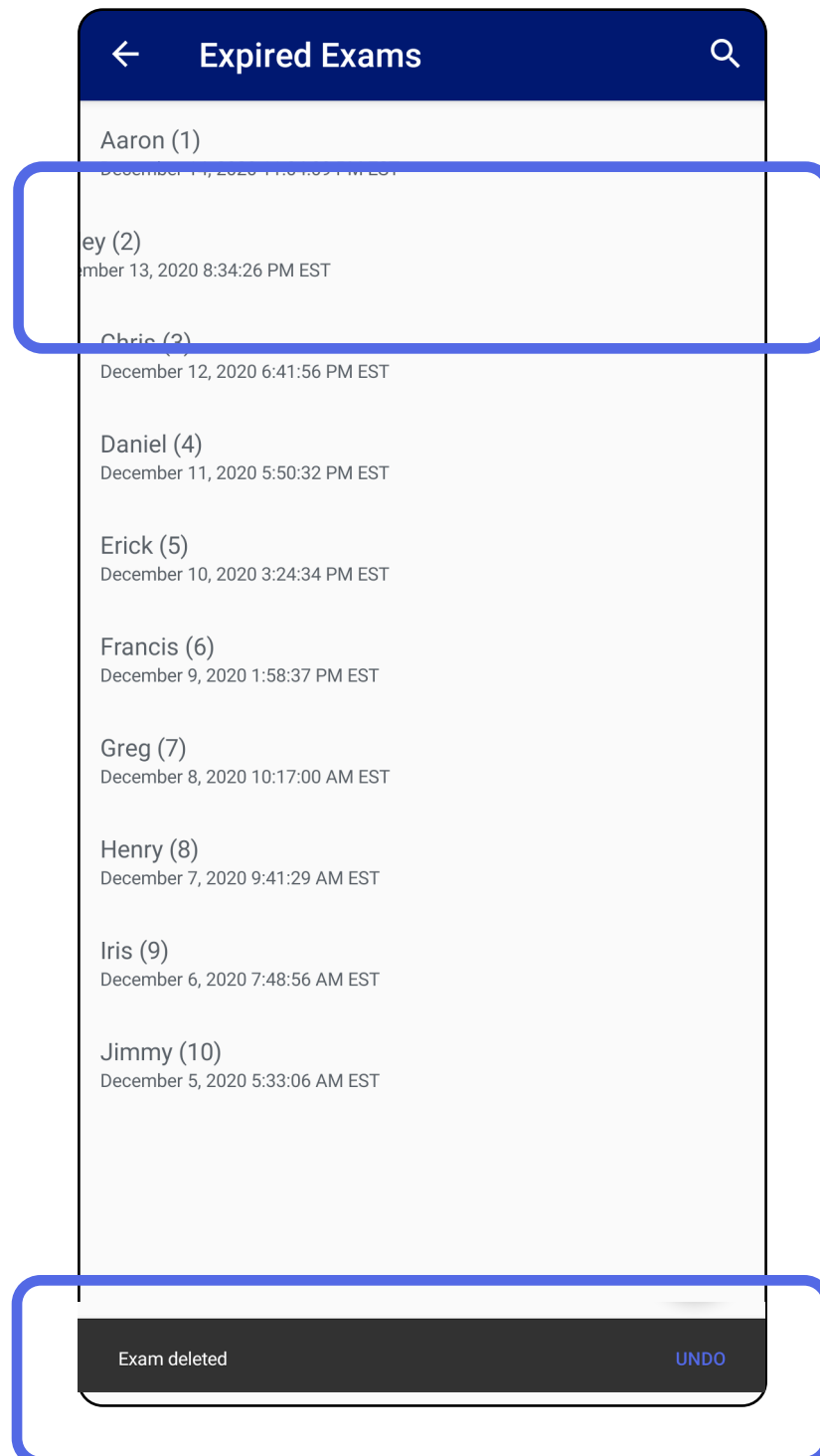


Jump to *Using the app features* list

There are 2 options to delete an expired exam.

Option 1: Swipe to delete

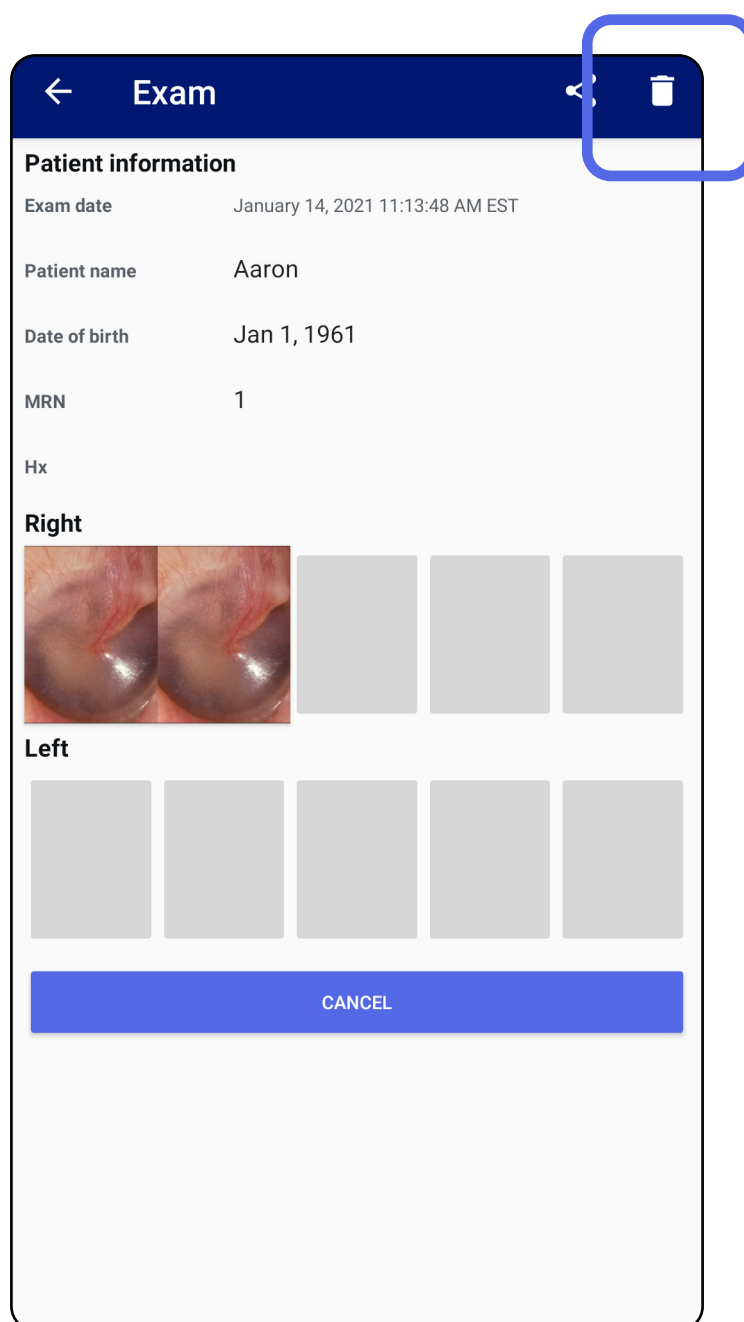
Swipe left or right on the expired exam name.



Tap **UNDO** within 15 seconds in the pop up dialog to undo the deletion.

Jump to *Using the app features* list

Option 2: View the expired exam, then tap  .



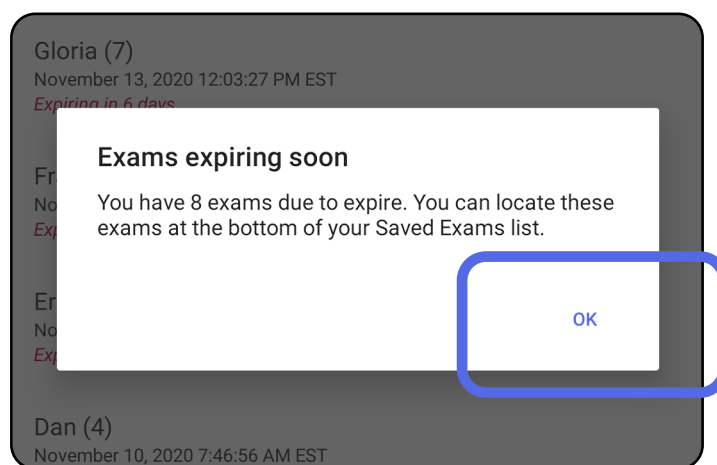
Jump to *Using the app features* list

## Exams expiring soon (Android)

*Applies to: Training mode*

When you have exams expiring soon, the “Exams expiring soon” dialog appears.

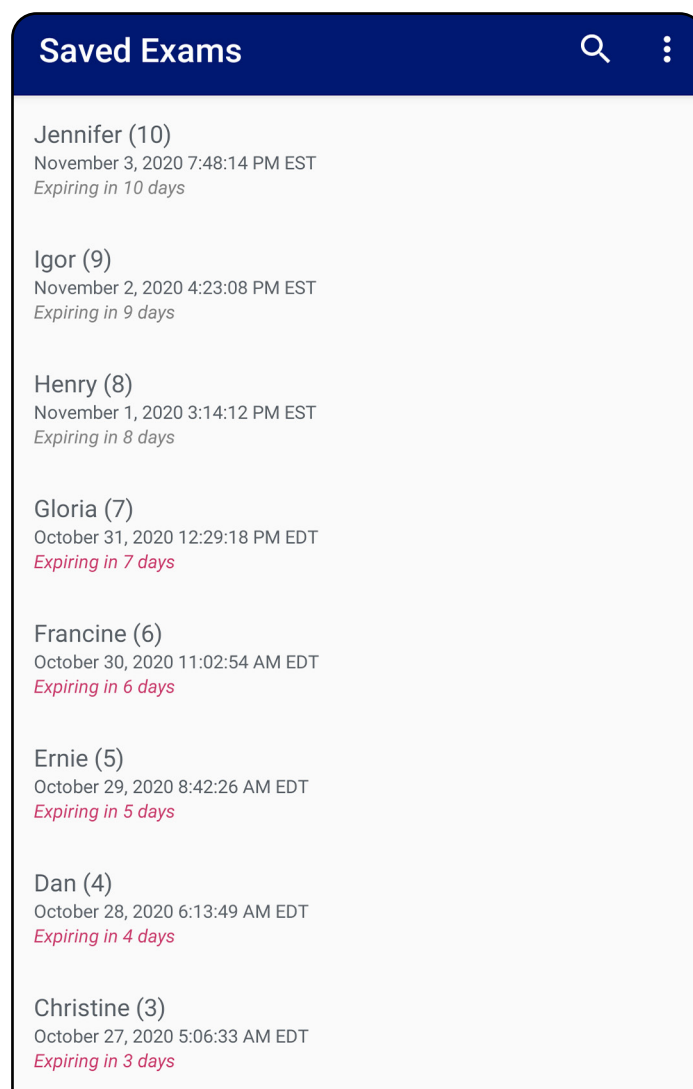
Tap **OK** to review expiring exams.



## View exams expiring soon (Android)

*Applies to: Training mode*

No action is required until an Exam expires.

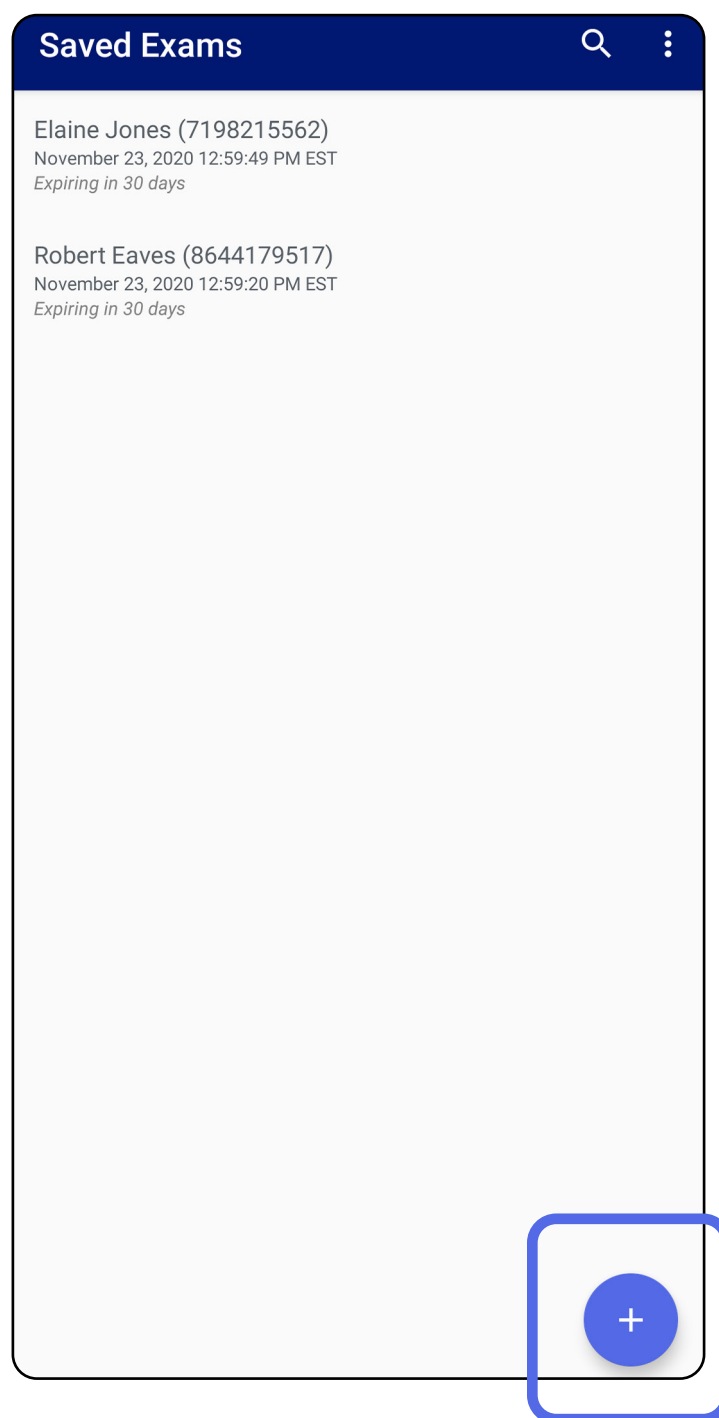


[Jump to Using the app features list](#)

## Add an exam (Android)

*Applies to: Training mode*

1. Tap + to add a new exam.
2. See [Capture images \(Android\)](#).

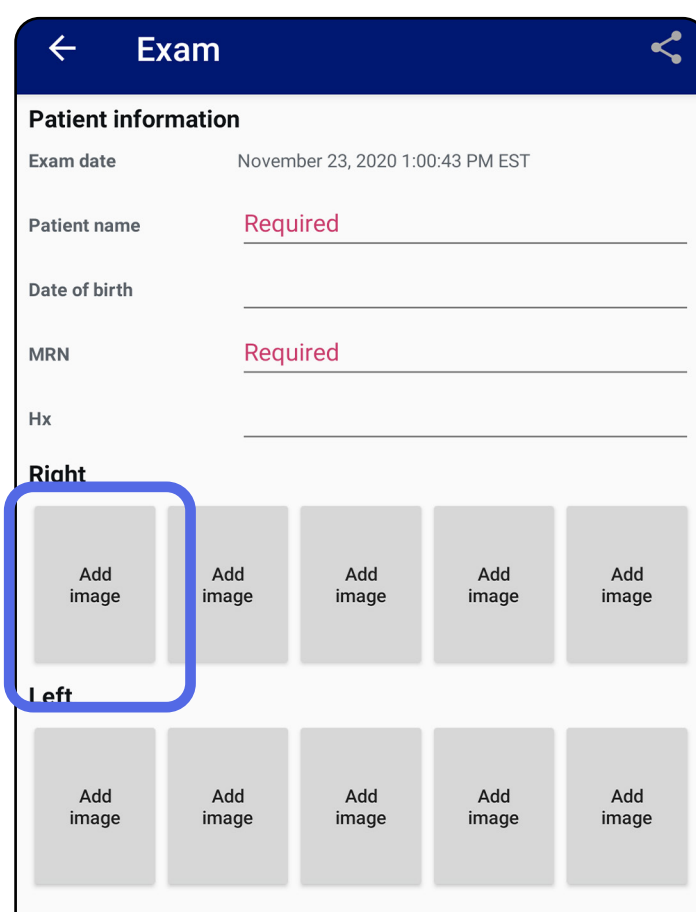


Jump to *Using the app features* list

## Capture images (Android)

*Applies to: Training mode, Clinical mode*

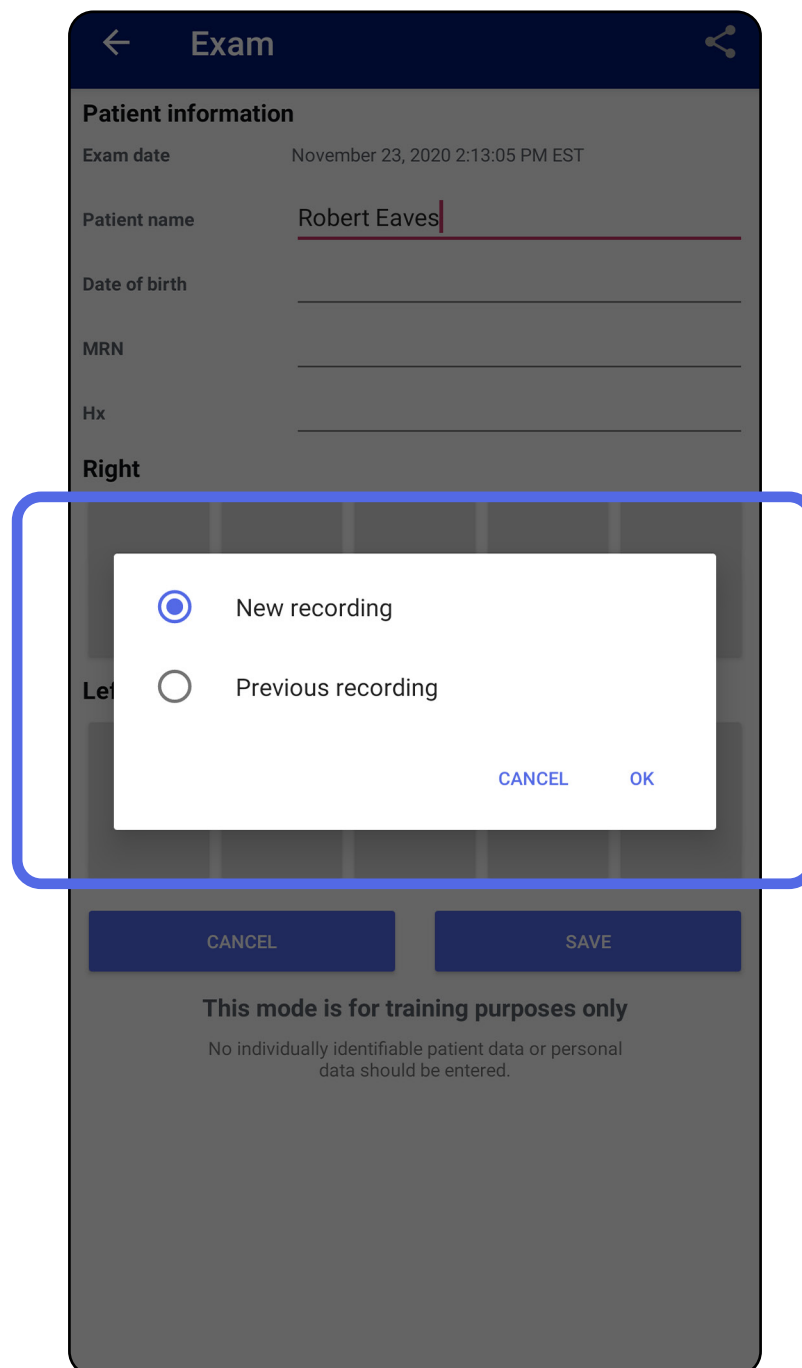
1. Position the device in front of the selected side. See videos and other training materials on [hillrom.com](http://hillrom.com) to perform an exam.
2. Tap **Add image** to capture images for the right or left side.



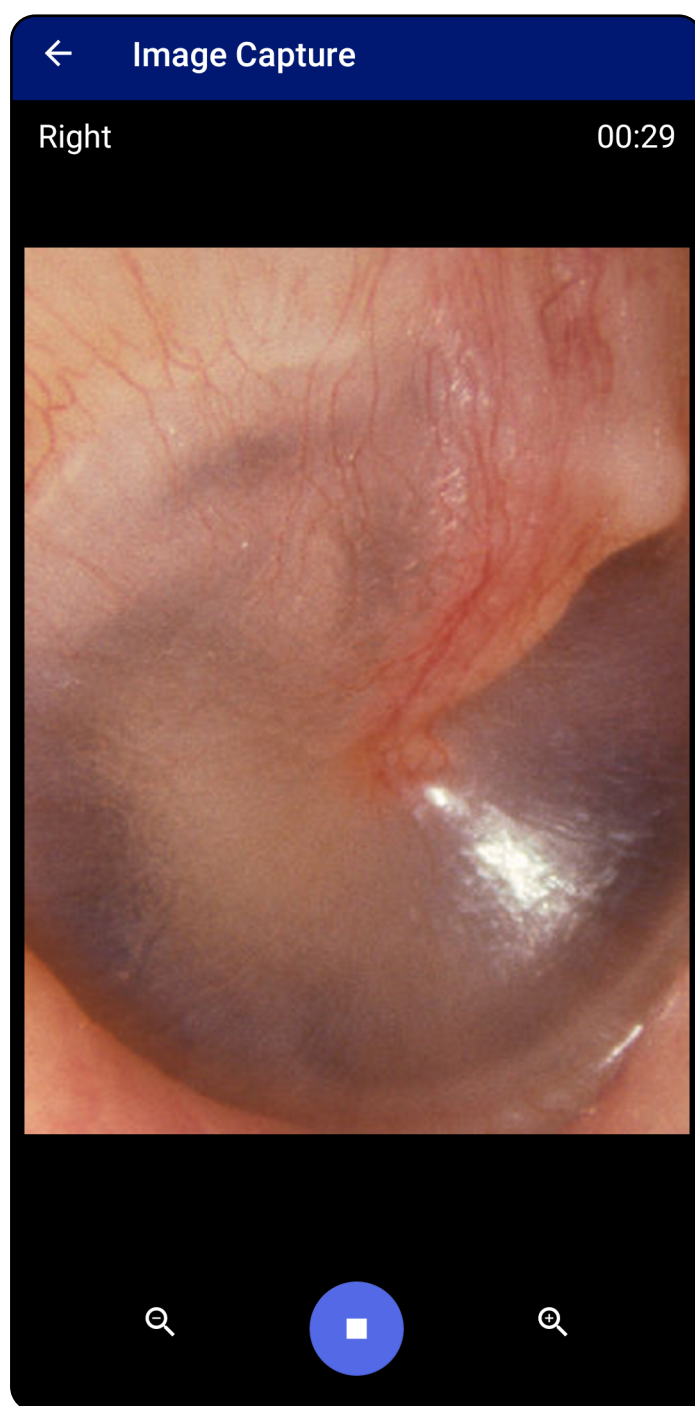
Jump to *Using the app features* list



3. When there is a previous recording on the same side, select an option from the pop up menu to start a **New recording** or to save images from a **Previous recording**. See [Select images \(Android\)](#).



When there is no previous recording on the same side, the recording will start and stop automatically. See [Select images \(Android\)](#).



Jump to *Using the app features* list

## Select images (Android)

*Applies to: Training mode, Clinical mode*

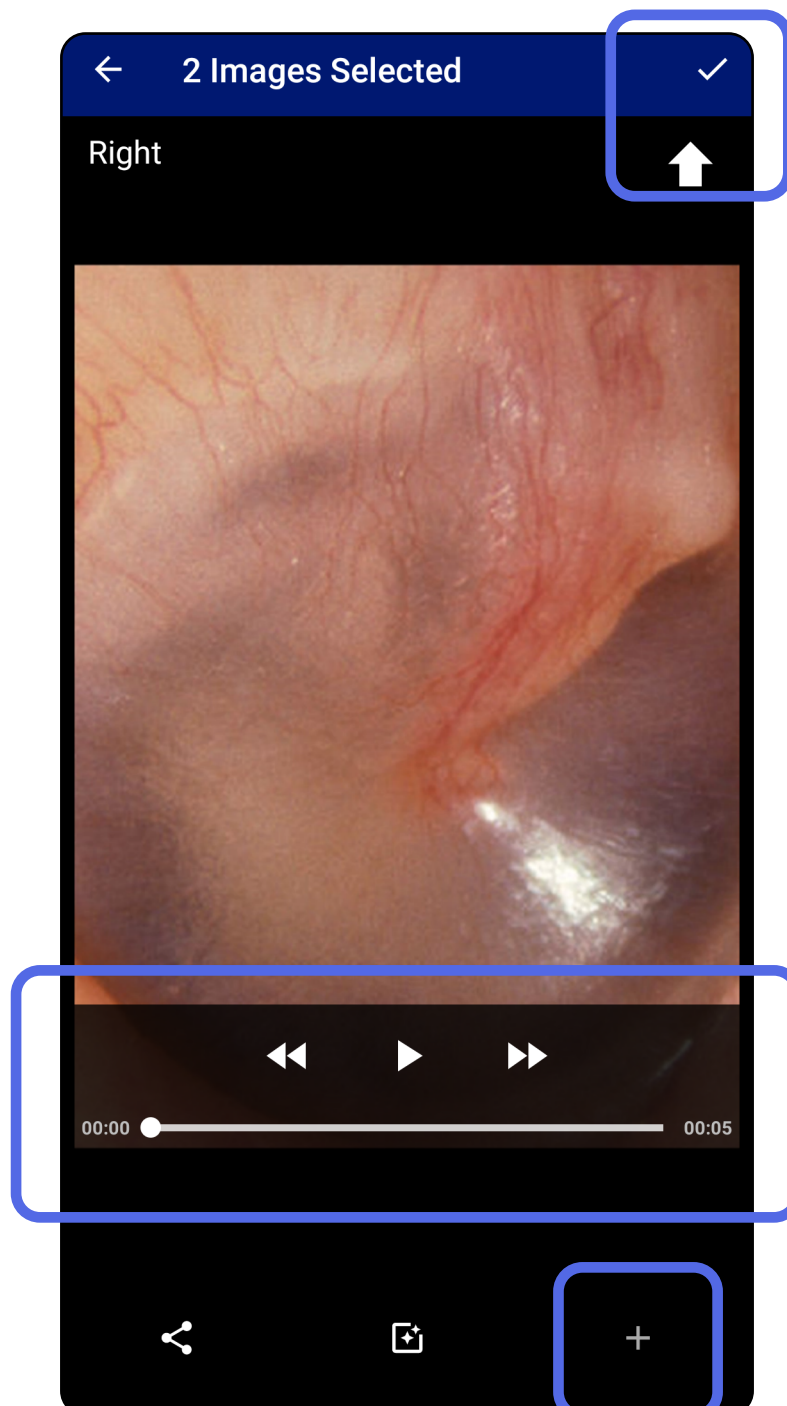
1. Select images that you want to keep by using the video player controls at the bottom. Use the slider to locate the image you want to keep. Use the reverse, play/pause, and forward controls to move the selection one frame at a time.
2. Tap **+** for each image that you want to keep.
3. Tap **✓** in the upper right corner.



**NOTE** A maximum of 5 images per side may be kept in an exam.



**NOTE** The arrow in the upper right corner of the image indicates which direction is up on the captured image.



Jump to *Using the app features* list

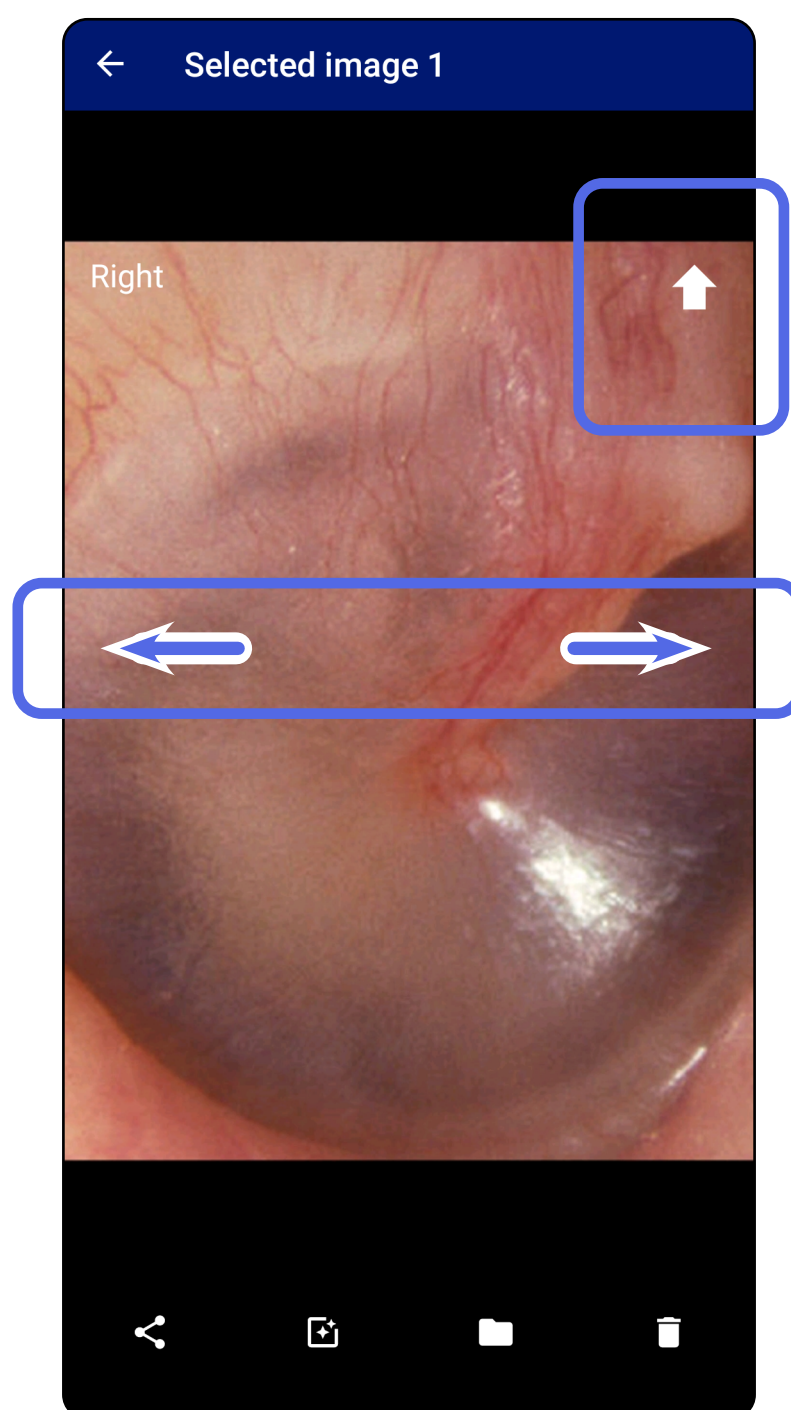
## View a selected image (Android)

*Applies to: Training mode, Clinical mode*

1. In the Exam screen, tap an image.
2. In the Selected image screen, swipe left or right to scroll through all images for both sides.



**NOTE** The arrow in the upper right corner of the image indicates which direction is up on the captured image.






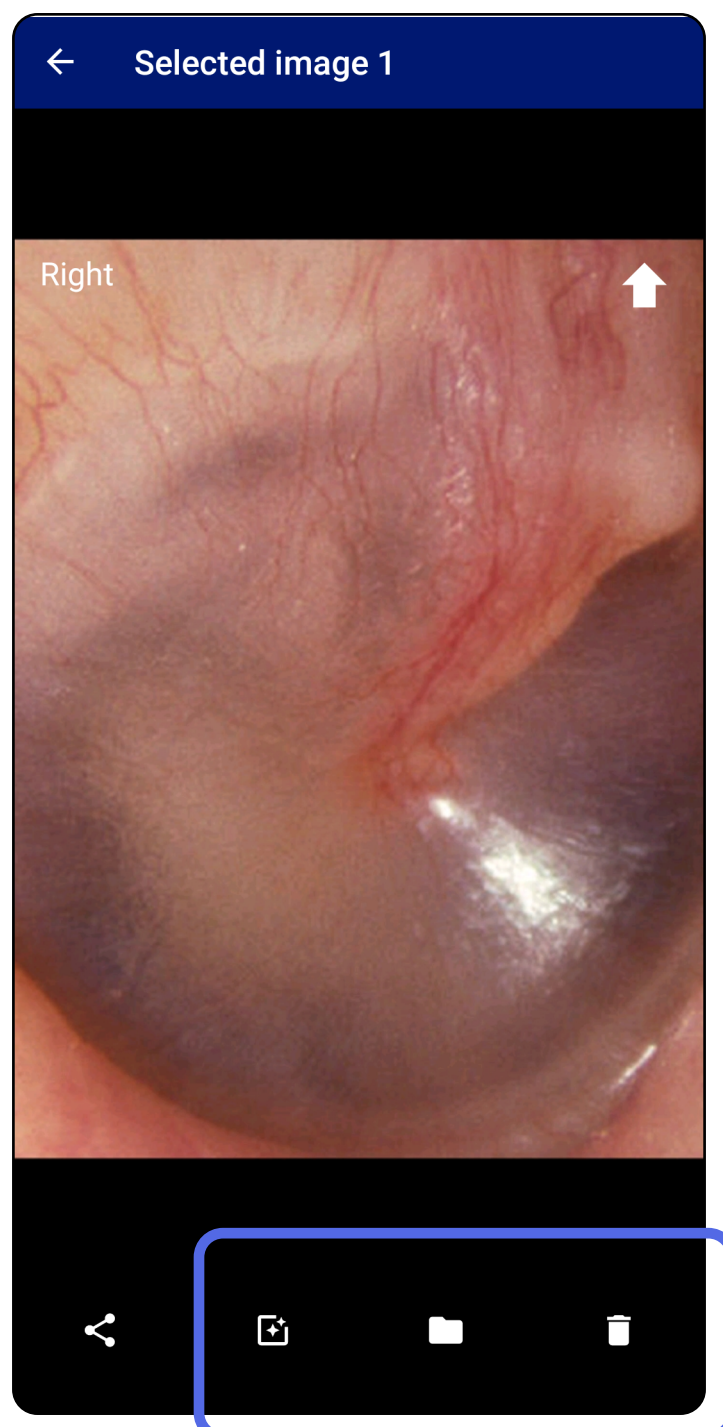
[Jump to \*Using the app features\* list](#)

## Apply a filter, move, and delete images (Android)

*Applies to: Training mode, Clinical mode*

In the Exam screen, tap an image to open it.

- Tap  to apply a filter. Filters are only applied to the current image and when that image is shared. The original unfiltered images are stored.
- Tap  and then tap OK in the pop up menu to move the image to the other side (*not available in expired exams*). This feature is useful if you selected the incorrect side when starting the image capture.
- Tap  to delete the image, then confirm deletion (*not available in expired exams*).



Jump to *Using the app features* list

## Save an exam (Android)

*Applies to: Training mode*

1. Add patient details.
2. Tap **Save**.



**NOTE** Images are not required to save an exam. Patient details can be added either before or after images are selected.



**NOTE** An exam can be saved only after entering required details.

The screenshot displays the 'Exam' screen in the iExaminer Pro app. At the top, there is a navigation bar with a back arrow, the title 'Exam', and icons for sharing and deleting. Below this is a 'Patient information' section with the following fields:

- Exam date: January 13, 2021 1:51:32 AM EST
- Patient name: Andy
- Date of birth: Jan 1, 1961
- MRN: 1
- Hx: Hx1

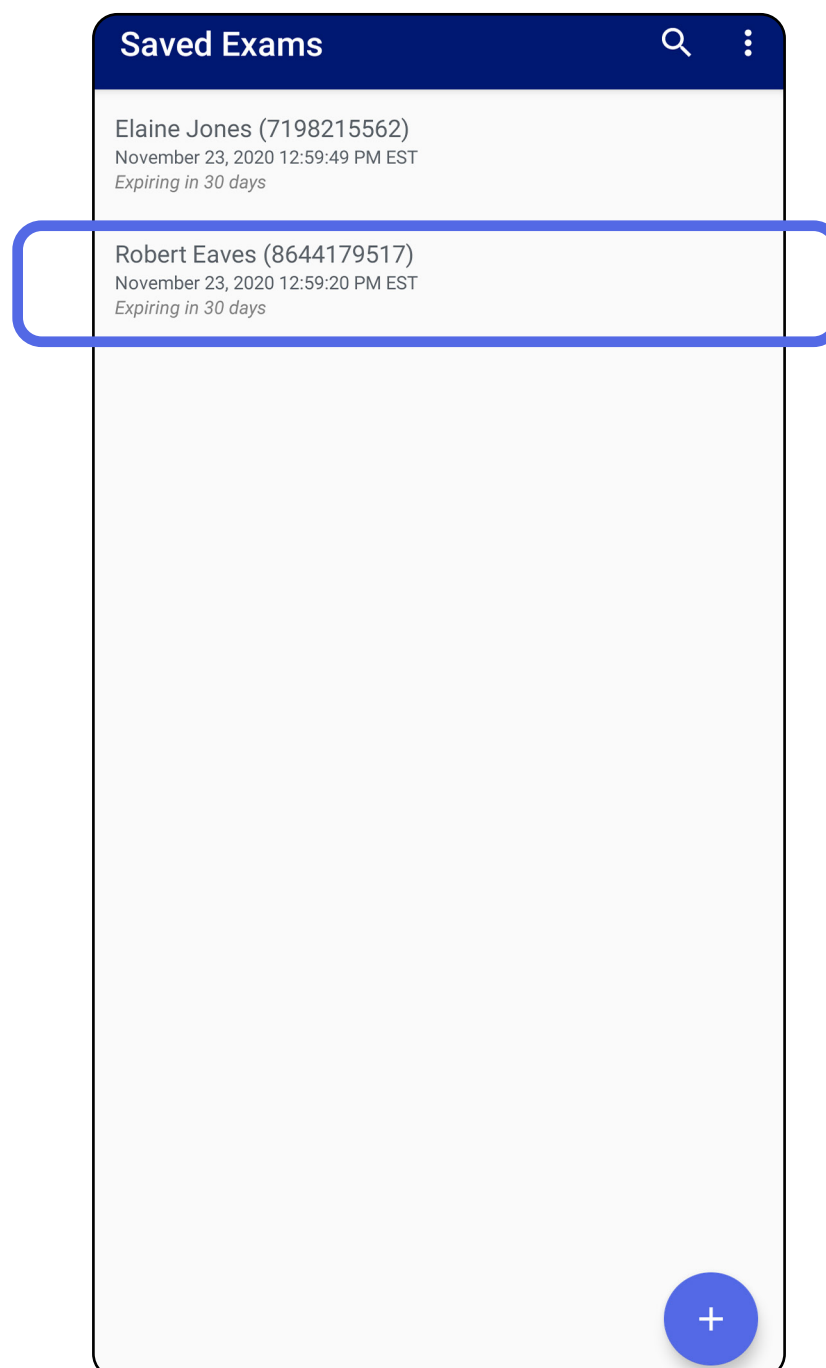
Below the patient information, there are two sections for image selection: 'Right' and 'Left'. The 'Right' section shows two image thumbnails and three 'Add image' buttons. The 'Left' section shows five 'Add image' buttons. At the bottom of the form, there are two buttons: 'CANCEL' and 'SAVE'. The 'SAVE' button is highlighted with a blue box. Below the buttons, a disclaimer reads: 'This mode is for training purposes only. No individually identifiable patient data or personal data should be entered.'

Jump to *Using the app features* list

## Update a saved exam (Android)

*Applies to: Training mode*

1. To edit the exam, tap on the desired exam name to open the exam.



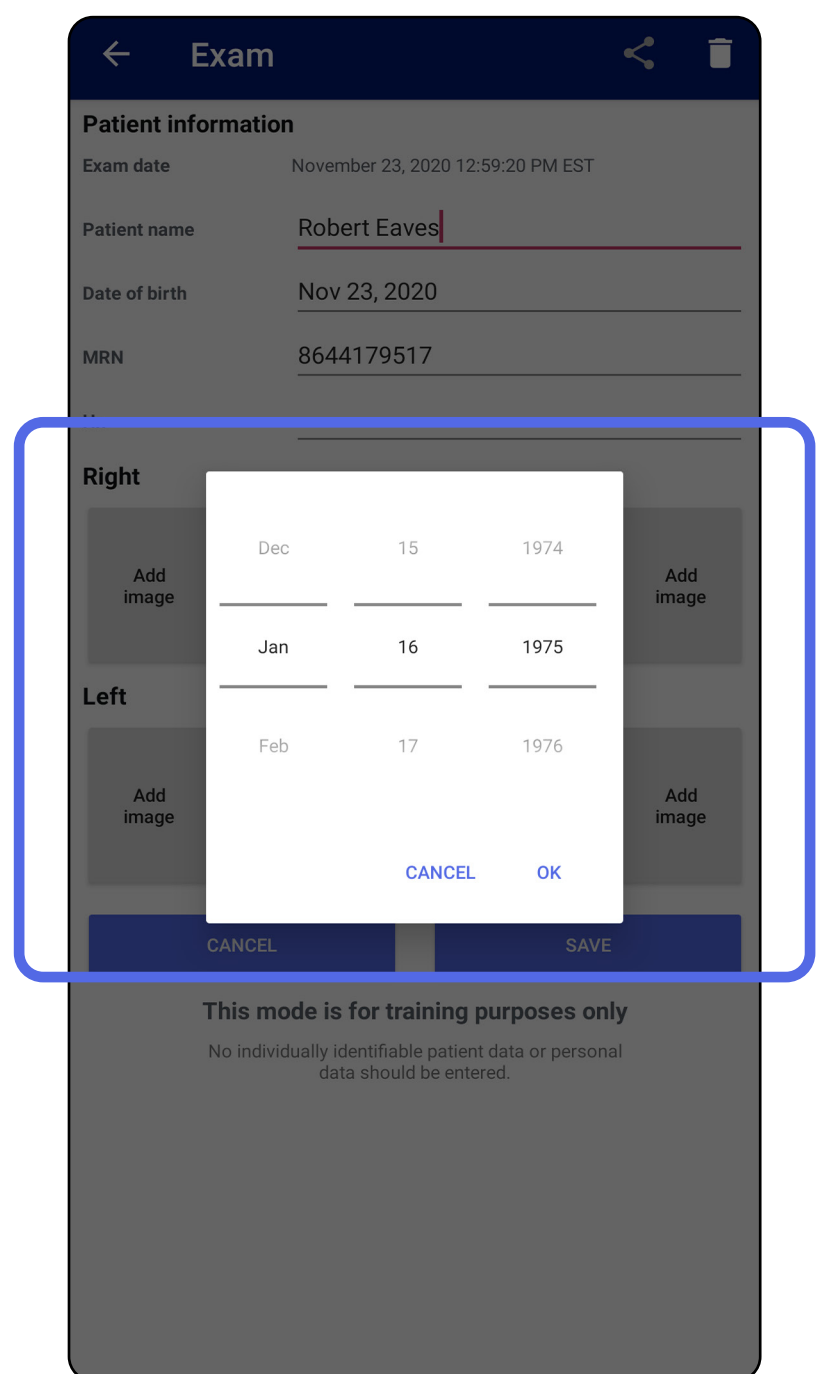
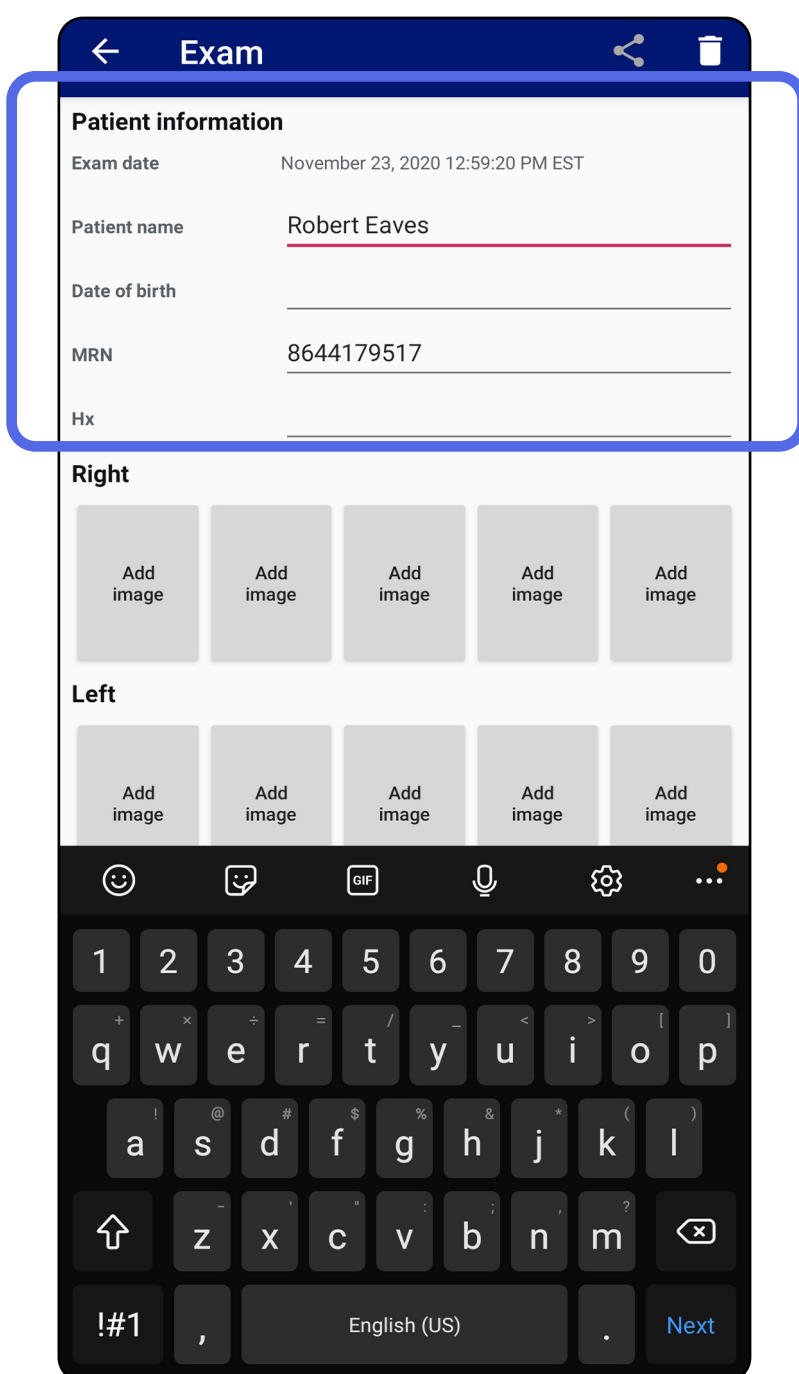
2. In the Exam screen, tap the field that you want to update.

[Jump to \*Using the app features\* list](#)

3. Enter the patient information.
  - a. Use the pop up keyboard or numeric pad to enter Patient name or MRN (medical record number).
  - b. Use the pop up calendar to select a date of birth.



**NOTE** The calendar style will vary depending on the Android version.



4. Add or remove images. See [Capture images \(Android\)](#) and [Apply a filter, move, and delete images \(Android\)](#).
5. Tap **Save**.




**NOTE** Saving is available only when there are changes and the required patient details are complete.

Jump to *Using the app features* list



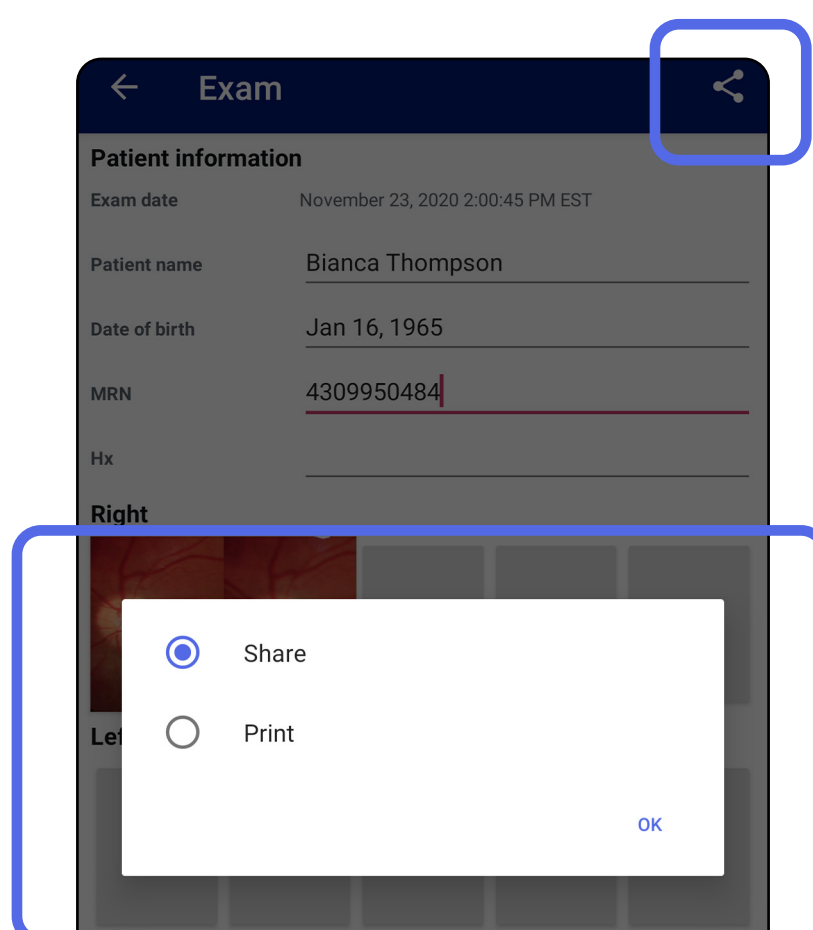
## Share an exam (Android)

*Applies to: Training mode, Clinical mode*

1. In the Exam screen, tap .
2. Select the share method from the pop up menu.

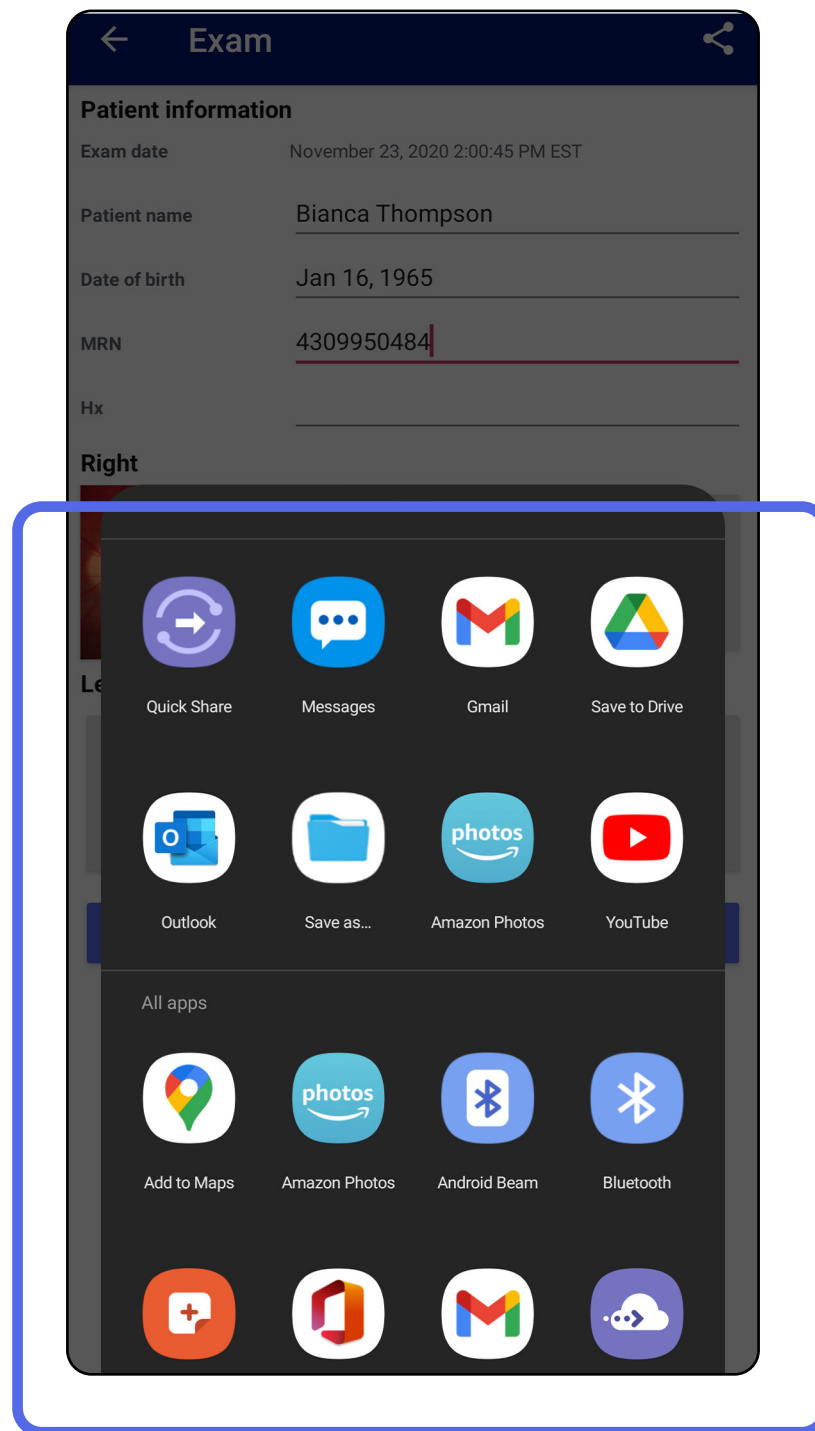


**NOTE** Sharing icon is only available when there is at least 1 image and the required patient details in the exam.




Jump to *Using the app features* list

### 3. Follow the prompts to share.




 **NOTE** See [Device and patient data and security](#).

 **NOTE** Shared images from the iExaminer application may have embedded information. Some photo viewing applications do not support embedded information. If the recipient cannot view the photo, then the recipient should verify that the photo viewing application supports viewing images with embedded information or select another photo viewing application.

Jump to *Using the app features* list

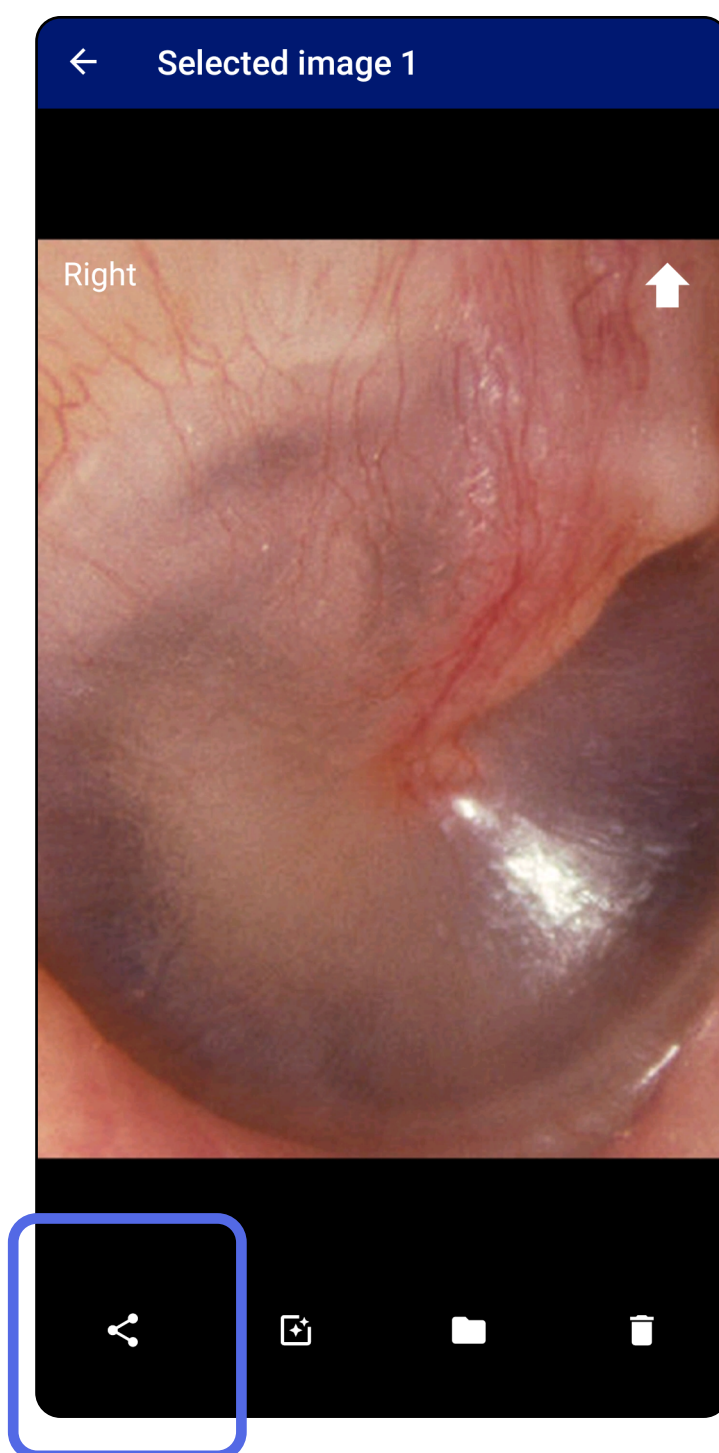
## Share an image (Android)

*Applies to: Training mode, Clinical mode*

1. In the Exam screen, tap the desired image.
2. Tap .

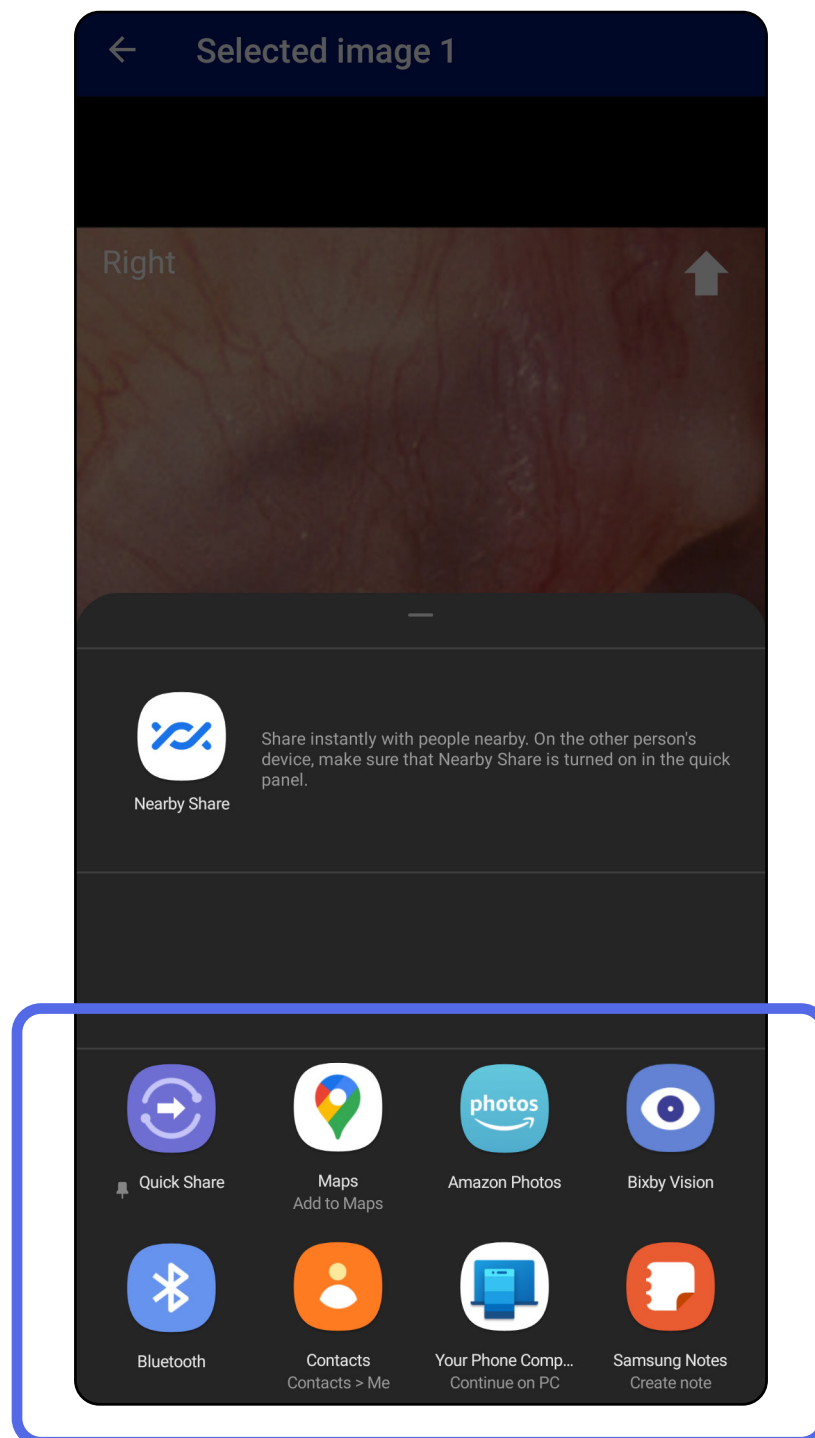


**NOTE** Sharing is available when the required patient details are in the exam.



[Jump to \*Using the app features\* list](#)

3. Select the share method from the pop up menu.



4. Follow prompts to share.



**NOTE** See [Device and patient data and security](#).



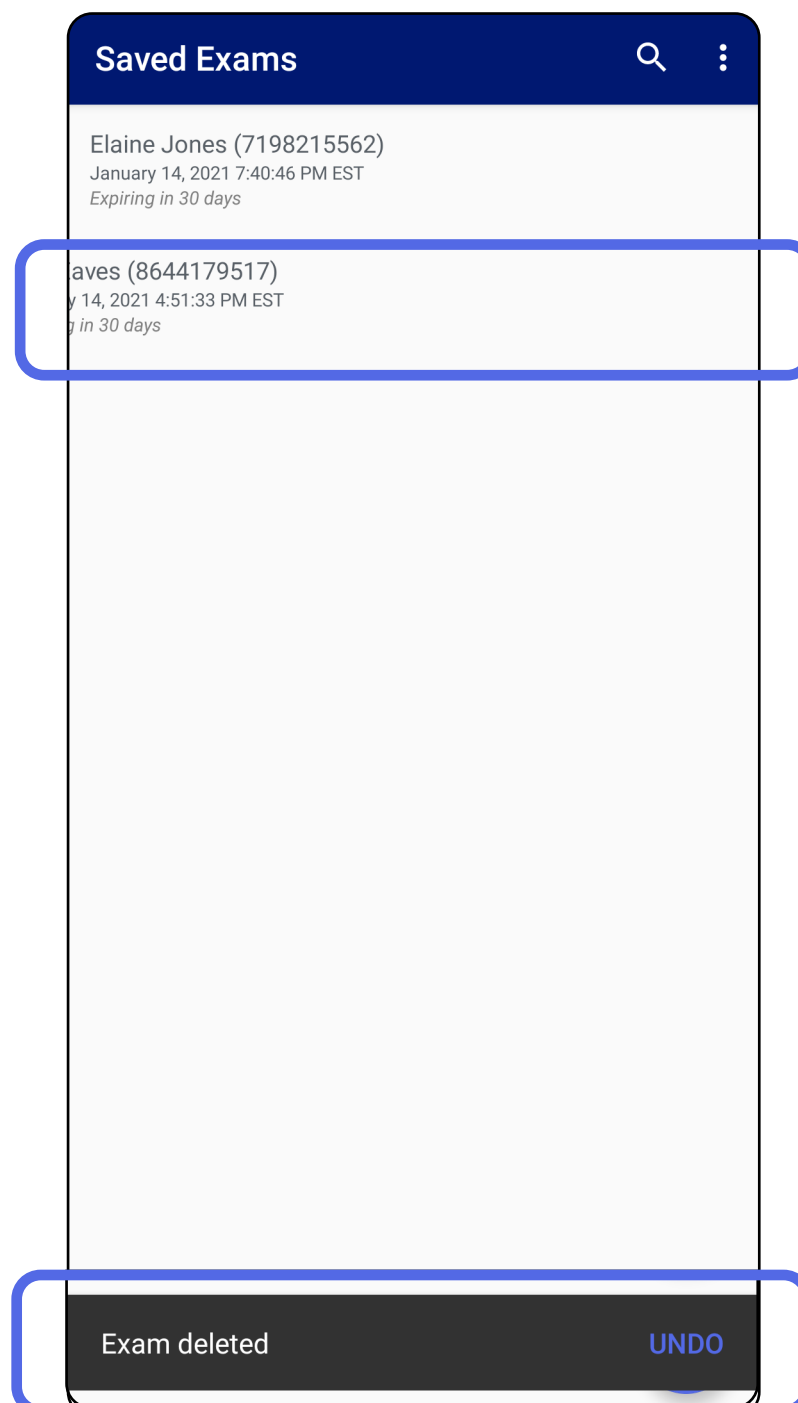
**NOTE** Shared images from the iExaminer application may have embedded information. Some photo viewing applications do not support embedded information. If the recipient cannot view the photo, then the recipient should verify that the photo viewing application supports viewing images with embedded information or select another photo viewing application.

Jump to *Using the app features* list

## Delete an exam (Android)

*Applies to: Training mode*

Swipe left or right on the expired exam name.



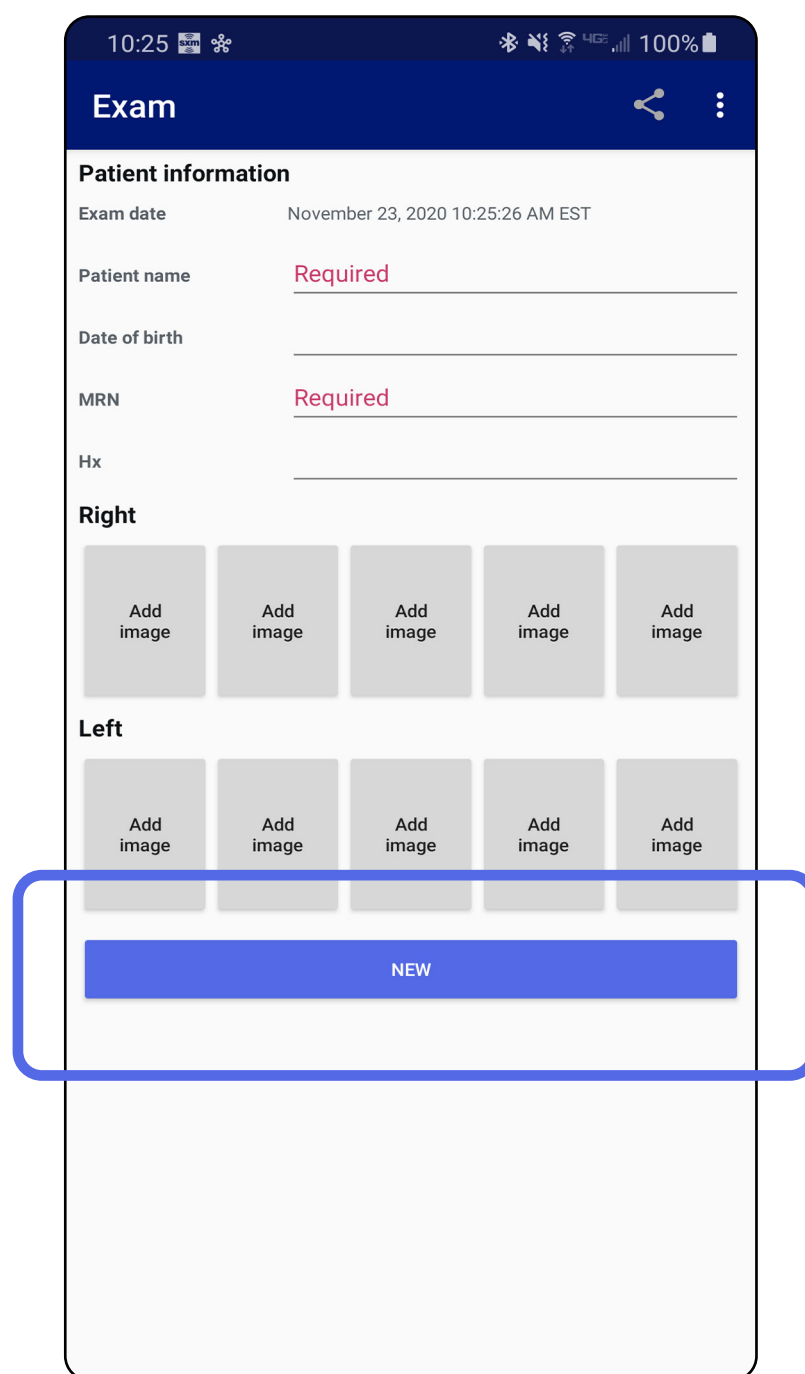
Tap **UNDO** within 15 seconds in the pop up dialog to undo the deletion.

Jump to *Using the app features* list

## Discard an exam (Android)

*Applies to: Clinical mode*

1. To discard the exam, tap **New**.




2. Tap **OK** to discard changes and start a new exam.

Jump to *Using the app features* list

## Cleaning

These cleaning instructions are for the SmartBracket and SmartClip. Refer to the appropriate IFU for reprocessing Welch Allyn devices.

 **CAUTION** Do not sterilize the SmartBracket or SmartClip or immerse them in any solution.

No preventive maintenance other than cleaning is necessary for this product.

Approved cleaning chemicals:

- 70% Isopropyl alcohol (for example CiDehol® 70 alcohol wipes)
  - Metrex™ CaviWipes®
  - PDI Super-Sani-Cloth®
  - PDI-Sani-Cloth Plus®
1. Remove the SmartBracket from the head and the SmartClip before cleaning. Leave the SmartClip attached to the case.
  2. Use approved cleaning chemicals (see above) to wipe the SmartBracket and SmartClip, removing all visible and invisible soil. Frequency: Clean as needed.
  3. Allow the cleaning solution to dry.

## Safe disposal

Disposal of SmartBracket and SmartClip must be in accordance with the following steps:

1. Follow cleaning instructions per instructions in this user manual section.
2. Segregate material in preparation for the recycling process
  - Components are to be disassembled and recycled based on type of material
    - o Plastic to be recycled as plastic waste
    - o Metal to be recycled as Metals
  - Includes screws and fasteners

See appropriate heads IFU for disposal instructions.

Follow the manufacturer's instructions for smartphone and case disposal. Delete all existing data related to patients/hospital/clinic/doctor to maintain confidentiality. Data backup may be performed prior to deletion.

Users must adhere to all federal, state, regional, and/or local laws and regulations as it pertains to the safe disposal of medical devices and accessories. If in doubt, the user of the device should first contact Hillrom Technical Support for guidance on safe disposal protocols.

## EMC compliance

For information about electromagnetic compatibility (EMC), see the Hillrom website: [hillrom.com](http://hillrom.com).



## Storage and transport

See the appropriate Welch Allyn device IFU.

## Accessories

See the appropriate Welch Allyn device IFU for accessories and applied parts.

## Compatible devices

See the appropriate Welch Allyn device IFU.

## Warranty

Welch Allyn, Inc. warrants the Welch Allyn iExaminer SmartBracket and SmartClip to be free of original defects in material and workmanship and to perform in accordance with the manufacturer's specifications for a period of one year from the date of purchase. If this instrument is found to be defective or at variance with the manufacturer's specifications during the warranty period, Welch Allyn will repair or replace the instrument or component at no cost to the purchaser. This warranty only applies to Welch Allyn iExaminer SmartBracket and SmartClip purchased new from Welch Allyn or its authorized distributors or representatives. The purchaser must return the SmartBracket and SmartClip directly to Welch Allyn or an authorized distributor or representative and bear the cost of shipping.

This warranty does not cover breakage or failure due to tampering, misuse, neglect, accidents, modification, or shipping. This warranty is void if the instrument is not used in accordance with the manufacturer's recommendations or if repaired.